TPE2 (D), TPE3 (D)

Single-stage in-line pumps with integrated variable frequency drive

Installation and operating instructions





TPE2 (D), TPE3 (D)

English (US)	
nstallation and operating instructions	4
Appendix	. 0
Limited consumer warranty	78
imited manufacturer's warranty	80

English (US) Installation and operating instructions

Origi	nal installation and operating instructions	12.	Standard control panel	23
Tabl	e of contents	12.1	Setpoint setting	23
1.	General information	13.	Advanced control panel	25
1.1	Hazard statements	14.	Home display	26
1.2	Notes	14.1	Start-up guide	
2.	Abbreviations and definitions 6	14.2	Menu overview for advanced control panel	27
3.	Product introduction	15.	Grundfos GO	
3.1	Related instructions	15.1	Communication	
3.2	Nameplate6	15.2	Menu overview for Grundfos GO main menus	31
3.3	Type key	16.	Description of functions	
4.	General description	16.1	Heat energy monitor	
4.1	Radio communication		Setpoint	
4.2	Battery		Set manual speed	
5.	Receiving the product9		User-defined speed	
5.1	Delivery and handling		Control mode	
5.2	Transporting the product		Proportional-pressure setup	
5.3	Inspecting the product	16.8	FLOWLIMIT	40
5.4	Handling the product		Automatic Night Setback	
6.	Applications		Analog inputs	
6.1	Pumped liquids		Built-in Grundfos sensor	
7.	Mechanical installation		Pt100/1000 inputs	
7.1	Pipes		Digital inputs Digital inputs/outputs	
7.2	Terminal box positions		Activation delay	
7.3	Fitting of pump head		Signal relay 1 and 2 (Relay outputs)	
7.4	Base plate		Analog output	
7.5	Insulation		Controller (Controller settings)	
7.6 7.7	Frost protection 13 Cable entries 13	16.19	Operating range	48
7.8	Ensuring motor cooling		External setpoint function	
7.9	Outdoor installation		Predefined setpoints	
			Temperature influence	
8. 8.1	Electrical installation		Limit-exceeded function	
8.2	Cable requirements		Pulse flowmeter setup	
8.3	Mains supply		Standstill heating	
8.4	Additional protection		Alarm handling	
8.5	Connection terminals	16.28	Motor bearing monitoring	53
8.6	Signal cables		Service	
8.7	Bus connection cable		Number (Pump number)	
9.	Startup		Radio communication (Enable/disable radio comm.)	
9.1	Flushing the pipe system		Language	
9.2	Priming the pump		Unit configuration (Units)	
9.3	Starting the pump		Buttons on product (Enable/disable settings)	
9.4	Shaft seal run-in		Delete history	
10.	Operating conditions		Define Home display	
10.1	Maximum number of starts and stops	16.38	Display settings	55
10.2 10.3	Alternating operation of twin-head pumps		Store settings (Store actual settings)	
10.3	Ambient temperature		Recall settings (Recall stored settings)	
10.5	Operating pressure or test pressure		Undo	
10.6	Inlet pressure		Pump name	
10.7	Electrical data		Run start-up guide	
10.8	Sound pressure level		Alarm log.	
10.9	Environment		Warning log	
	Installation altitude		Assist	
	Humidity		Assisted pump setup	
	Motor cooling		Setup, analog input	
11.	User interfaces		Setting of date and time.	
		16.51	Multipump setup	ɔ /

	Description of control mode
17.	Selecting control mode 61
18.	Bus signal
19.	Priority of settings
20.	Grundfos Eye
21.	Signal relays
22.	Installing a communication interface module 66
23.	Identification of functional module 67
24.	Identification of control panel68
25.	Changing the position of the control panel 68
26. 26.1	Servicing the product
26.2	Service
27.	Cleaning the product
27. 28.	Cleaning the product
28.	Fault finding
28. 29. 30. 30.1	Fault finding71Megging72Technical data, single-phase motors72Supply voltage72
28. 29. 30. 30.1 30.2	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72
28. 29. 30. 30.1	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72 Technical data, three-phase motors 72
28. 29. 30. 30.1 30.2 31.	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72
28. 29. 30. 30.1 30.2 31.	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72 Technical data, three-phase motors 72 Supply voltage 72
28. 29. 30. 30.1 30.2 31. 31.1 31.2	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72 Technical data, three-phase motors 72 Supply voltage 72 Leakage current, AC 72
28. 29. 30. 30.1 30.2 31. 31.1 31.2 32. 33. 33.1	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72 Technical data, three-phase motors 72 Supply voltage 72 Leakage current, AC 72 Inputs and outputs 73 Other technical data 74 Torques 74
28. 29. 30. 30.1 30.2 31. 31.1 31.2 32. 33. 33.1 33.2	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72 Technical data, three-phase motors 72 Supply voltage 72 Leakage current, AC 72 Inputs and outputs 73 Other technical data 74 Torques 74 Sound pressure level 74
28. 29. 30. 30.1 30.2 31. 31.1 31.2 32. 33. 33.1	Fault finding 71 Megging 72 Technical data, single-phase motors 72 Supply voltage 72 Leakage current 72 Technical data, three-phase motors 72 Supply voltage 72 Leakage current, AC 72 Inputs and outputs 73 Other technical data 74 Torques 74

1. General information



Read this document before you install the product. Installation and operation must comply with local regulations and accepted codes of good practice.

1.1 Hazard statements

The symbols and hazard statements below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.



DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious personal injury.



WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious personal injury.



CALITION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate personal injury.

The hazard statements are structured in the following way:



SIGNAL WORD

Description of the hazard

Consequence of ignoring the warning

· Action to avoid the hazard.

1.2 Notes

The symbols and notes below may appear in Grundfos installation and operating instructions, safety instructions and service instructions.



Observe these instructions for explosion-proof products.



A blue or grey circle with a white graphical symbol indicates that an action must be taken.



A red or grey circle with a diagonal bar, possibly with a black graphical symbol, indicates that an action must not be taken or must be stopped.



If these instructions are not observed, it may result in malfunction or damage to the equipment.



Tips and advice that make the work easier.

2. Abbreviations and definitions

Al	Analog input		
AL	Alarm, out of range at lower limit		
AO	Analog output		
AU	Alarm, out of range at upper limit		
CIM	Communication interface module		
Current sinking	The ability to draw current into the terminal and guide it towards ground in the internal circuitry.		
Current sourcing	The ability to push current out of the terminal and into an external load which must return it to ground.		
DI	Digital input		
DO	Digital output		
ELCB	Earth-leakage circuit breaker		
FM	Functional module		
GDS	Grundfos Digital Sensor Factory-fitted sensor in some Grundfos pumps		
GENIbus	Proprietary Grundfos fieldbus standard		
GFCI	Ground fault circuit interrupter USA and Canada		
GND	Ground.		
Grundfos Eye	Status indicator light		
LIVE	Low voltage with the risk of electric shock if the terminals are touched		
ос	Open collector: Configurable open-collector output		
PE	Protective ground		
PELV	Protective extra-low voltage A voltage that cannot exceed ELV under normal conditions and under single-fault conditions, except ground faults in other circuits.		
RCD	Residual-current device		
	Safety extra-low voltage		
SELV	A voltage that cannot exceed ELV under normal conditions and under single-fault conditions, including ground faults in other circuits.		
TPE2	Single-head pump without factory-fitted differential-pressure and temperature sensor		
TPE2 D	Twin-head pump without factory-fitted differential-pressure and temperature sensor		
TPE3	Single-head pump with factory-fitted differential- pressure and temperature sensor		
TPE3 D	Twin-head pump with factory-fitted differential- pressure and temperature sensor		

3. Product introduction

3.1 Related instructions

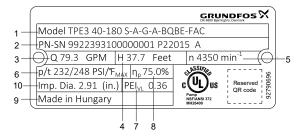


These installation and operating instructions apply to the Grundfos TPE2, TPE2 D and TPE3, TPE3 D pumps. The pumps are fitted with frequency-controlled permanent-magnet motors for single-phase or three-phase power supply connection. For instructions not mentioned specifically in this manual, see the installation and operating instructions for the standard pump.

Installation and operating instructions

Title	QR code	Publication number	Link
TP	回 5 元 5 回 7 5 元 5 元 7 6 5 元 1 6 元 7 5 元	96404999	http:// net.grundfos.com/ qr/i/96404999

3.2 Nameplate



TM084229

Example of nameplate

Pos.	Description	1
1	Type design	nation
	Identification code	
	99223981	Product number
2	0000001	Serial number
2	P2	Production site code
	2015	Production year and week (YYWW)
	A	Service model
3	Nominal flo	w rate
4	Nominal pump head	
5	Rated pump speed	
6	Pressure rating and maximum temperature	
	Pump Energy Index (PEI)	
7	PEI _{CL} : constant load	
	PEI _{VL} : variable load	
8	Hydraulic efficiency at best efficiency point	
9	Country of origin	
10	Actual impeller diameter	

3.3 Type key

Example TPE3 D 65-150 S-A-G-A-BQQE-GCB

Code	Explanation
	Pump range, electronically speed-controlled pump
TPE3	TPE2 = Without built-in sensor
	TPE3 = Built-in differential-pressure and temperature sensor
D	Twin-head pump
65	Nominal diameter of inlet and outlet ports [mm]
-150	Maximum head [decimeters (dm)]
s	S = Built-in differential-pressure and temperature sensor
	N = Without built-in sensor
	Code for pump version:
-A	A = Basic version
	X = Special version
-G	Code for pipe connection:
	G = ANSI flange
	Code for materials:
-A	A = Basic version
	I = Stainless steel CF8 (1.4308) pump housing and motor stool
-BQQE	Code for shaft seal including other plastic and rubber pump parts, except the neck ring. See section codes for shaft seal.
	Code for NEMA motors [hp (kW)]:
	C = 0.33 (0.25)
	D = 0.5 (0.37)
-G	E = 0.75 (0.55)
-0	F = 1 (0.75)
	G = 1.5 (1.1)
	H = 2 (1.5)
	I = 3 (2.2)
	Code for phase & voltage and other information:
	A = 1 x 200-240 V
0	B = 3 x 200-240 V
С	C = 3 x 440-480 V
	D = 3 x 380-500 V
	Y = Out of DOE scope (department of energy)
	Code for speed variant [rpm]:
В	A = 1450-2200
D	B = 2900-4000
	C = 4000-5900

3.3.1 Codes for shaft seal

Example BQBE

Code example	Description	Code explanation
		A: O-ring seal with fixed seal driver
		B: Rubber bellows seal
В	Grundfos type designation	D: O-ring seal, balanced
		G: Bellows seal with reduced seal faces
		R: O-ring seal with reduced seal faces
		A: Carbon, antimony-impregnated
Q	Material of rotating face	B: Carbon, resin-impregnated
		Q: Silicon carbide
		B: Carbon, resin-impregnated
В	Material of stationary seal	Q: Silicon carbide
		U: Tungsten carbide
		E: EPDM
F	Matarial of accordance and	P: NBR rubber
E	Material of secondary seal	V: FKM
		F: FXM

4. General description

The pumps are fitted with frequency-controller permanent-magnet motors for single-phase or three-phase power supply connection.



The product must be installed in a place with access control to prevent unauthorized access to the product.

4.1 Radio communication

This product incorporates a radio module for remote control which is a class 1 device and can be used anywhere in the EU member states without restrictions.

For use in USA and Canada, see appendix Radio communication. Some variants of the product and products sold in China and Korea have no radio module.

This product can communicate with the Grundfos GO and other products of the same type via the built-in radio module.

In some cases, an external antenna may be required.

Only Grundfos-approved external antennas may be connected to this product, and only by a Grundfos-approved installer.

4.2 Battery

DANGER

Intoxication or risk of chemical burn



Death or serious personal injury
 The battery can cause severe or fatal injuries in 2
 hours or less if it is swallowed or placed inside any

- hours or less if it is swallowed or placed inside any part of the body. In such an event, seek medical attention immediately.
- The replacement or servicing of batteries must be carried out by a qualified person.



The battery contained within this product, whether new or used, is hazardous and is to be kept away from children.

Pumps with the advanced functional module, incorporate a Li-ion battery. The Li-ion battery complies with the Battery Directive (2006/66/EC). The battery does not contain mercury, lead and cadmium.

5. Receiving the product

5.1 Delivery and handling

The pump is delivered from the factory in a carton with a wooden bottom, specially designed for transport by fork-lift truck or a similar vehicle.

5.2 Transporting the product

WARNING



Falling objects

Death or serious personal injury

 Secure the product during transporting to prevent it from tilting or falling down.

CAUTION



Crushing of feetMinor or moderate personal injury

- Wear safety shoes when moving the product.

5.3 Inspecting the product

Before you install the product, do the following:

- 1. Check that the product is as ordered.
- 2. Check that no visible parts have been damaged.

If parts are damaged or missing, contact your local Grundfos sales company.

5.4 Handling the product

Observe local regulations setting limits for manual lifting or handling. The motor weight is stated on the nameplate.

<u>^</u>

CAUTION

Back injury

Minor or moderate personal injury

- Use lifting equipment.

CAUTION

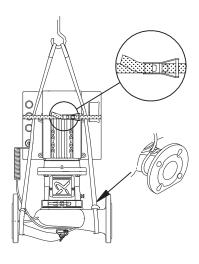
Crushing of feet

Minor or moderate personal injury
 Wear safety shoes and attach lifting equipment to the motor eyebolts when handling the product.



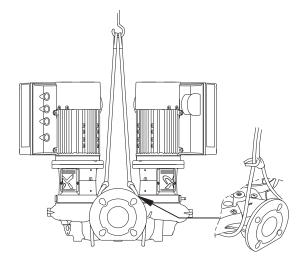
Do not lift the product by the terminal box.

Lift the pump by means of nylon straps.



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TPE2, TPE3



TPE2 D. TPE3 D

6. Applications

The pumps are designed to circulate hot or cold water in residential, institutional and industrial applications:

- heating systems
- district heating plants
- · central heating systems for blocks of flats
- · air-conditioning systems
- cooling systems.

In addition, the pumps are used for liquid transfer and water supply in for instance:

- · washing systems
- · domestic hot-water systems
- industrial systems in general.

To ensure optimum operation, the dimensioning range of the system must fall within the performance range of the pump.

6.1 Pumped liquids

WARNING

Contact with hazardous liquids

Death or serious personal injury



- If the pump is used for a liquid which is injurious to health, it will be classified as contaminated. In such cases, take proper precautions to avoid injury to health when operating or working on the pump.
- Wear personal protection equipment.

The pump is suitable for thin, clean, non-aggressive and non-flammable liquids, not containing solid particles or fibers that may attack the pump mechanically or chemically.

Examples:

- Central heating system water. The water must meet the requirements of accepted standards on water quality in heating systems.
- · Cooling liquids.
- · Domestic hot water.
- Industrial liquids.
- Softened water.

The pumping of liquids with a density and/or kinematic viscosity higher than that of water will have the following effects:

- · a considerable pressure drop
- · a drop in hydraulic performance
- · a rise in power consumption.

The EPDM O-rings fitted as standard are primarily suitable for water.

If the water contains minerals, synthetic oils or chemicals or other liquids than water are pumped, choose the O-rings accordingly.

7. Mechanical installation



WARNING

Hot or cold surface Death or serious personal injury



Make sure that no one can accidentally come into contact with hot or cold surfaces.

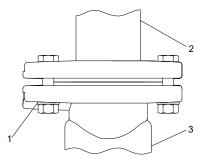


In order to maintain the UL mark, additional requirements apply to the equipment. See Appendix on page Installation in the USA and Canada.



The product must only be connected to protected network subnets with strict access control.

Install the pump in a dry well-ventilated, but frost-free position. When installing pumps with oval bolt holes in the pump flange, use washers as shown in figure below.



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Use of washers for oval bolt holes

Pos.	Description
1	Washer
2	Installation
3	Pump

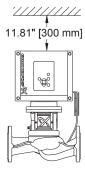
Arrows on the pump casing show the direction of flow of liquid through the pump.

You can install the pump in horizontal or vertical pipes.



The motor must never fall below the horizontal plane.

For inspection and removal of motor or pump head, a clearance of 11.81" (300 mm) is required above the motor.

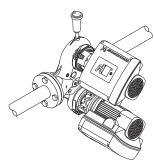


060913

Required clearance above the motor

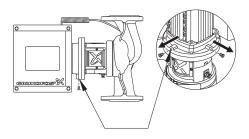
Twin-head pumps installed in horizontal pipes must be fitted with an automatic air vent in the upper part of the pump casing.

The automatic air vent is not supplied with the pump.



Automatic air vent

If the liquid temperature falls below the ambient temperature or the pump is installed outside, condensation may form in the motor during standstill. In this case, make sure that one of the drain holes in the motor flange is open and points downwards.



Drain hole in motor flange

If twin-head pumps are used for pumping liquids with a temperature below 32 °F (0 °C), condensed water may freeze and cause the coupling to get stuck. You can solve the problem by installing heating elements. Whenever possible, install the pump with motor shaft in horizontal position.



Observe the conditions in section Operating conditions.

7.1 Pipes

Fit isolating valves on either side of the pump to avoid draining the system if the pump needs to be cleaned or repaired.

The pump is suitable for pipeline mounting, provided that the pipes are adequately supported on either side of the pump.

Single-head pumps are designed for pipeline mounting only.

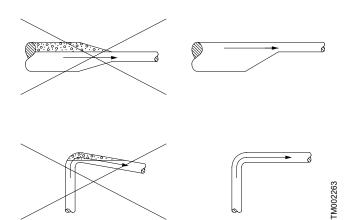
Twin-head pumps are prepared for installation on a mounting bracket or base plate.

When installing the pipes, make sure that the pump casing is not stressed by the pipes.

The inlet and outlet pipes must be of an adequate size, taking the pump inlet pressure into account.

To avoid sediment build-up, do not fit the pump at the lowest point of the system.

Install the pipes so that air locks are avoided, especially on the inlet side of the pump.



Correct pipes on the inlet side of the pump



TM057983

The pump must not run against a closed outlet valve as this will cause an increase in temperature or formation of steam in the pump, which may cause damage to the pump.

If there is any risk of the pump running against a closed outlet valve, ensure a minimum liquid flow through the pump by connecting a bypass or a drain to the outlet pipe. The drain can for instance be connected to a tank. A minimum flow rate of 10 % of the flow rate at maximum efficiency is needed at all times.

Flow rate and head at maximum efficiency are stated on the pump nameplate.

7.2 Terminal box positions

DANGER

Electric shock



Death or serious personal injury

Switch off the power supply to the motor and to the signal relays. Wait at least 5 minutes before you make any connections in the terminal box. Make sure that the power supply cannot be accidentally switched on.

WARNING

Hazardous liquids

Death or serious personal injury



- If the pump is used for a liquid which is injurious to health, it will be classified as contaminated. In such case, take proper precautions to avoid injury to health when operating or working on the pump.
- Wear personal protection equipment.

WARNING

F: D

Falling objects

Death or serious personal injury

 If the pump head has been lifted partly or completely from the pump casing, pay special attention when fitting the pump head again.

CAUTION

Crushing of feet

Minor or moderate personal injury



- Wear safety shoes.
- Pay special attention that the pump head does not fall down when loosening the clamp. See See figure Clamp (A).

WARNING

Pressurized system

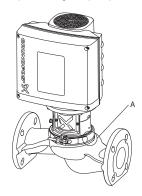


Death or serious personal injury

- Pay special attention to escaping vapor when loosening the clamp. See figure Clamp (A).
- Wear personal protection equipment.

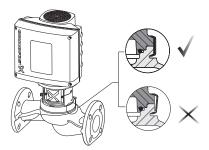
You can turn the terminal box to any position. Change the terminal box position as follows:

1. Loosen the clamp securing the pump head to the casing.



Clamp (A)

- 2. Turn the pump head to the required position.
- 3. Check the following before you tighten the clamp:
- The contact face of the pumping casing and that of the pump head must be in full contact.
- The clamp must be positioned correctly in the flange recess of both the pump head and the pump casing.



Positioning of clamp ring

Torque: 5.9 lbf-ft (± 0.75) (8 Nm (± 1)).

Related information

7.3 Fitting of pump head

7.3 Fitting of pump head

DANGER

Electric shock



Death or serious personal injury

 Switch off the power supply to the motor and to the signal relays. Wait at least 5 minutes before you make any connections in the terminal box. Make sure that the power supply cannot be accidentally switched on.

WARNING

Falling objects



Death or serious personal injury

 If the pump head has been lifted partly or completely from the pump casing, pay special attention when fitting the pump head again.

CAUTION

Crushing of feet



Minor or moderate personal injury

- Wear safety shoes.
- Pay special attention that the pump head does not fall down when loosening the clamp. See figure clamp (A).

WARNING

Pressurized system

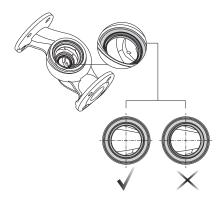


Death or serious personal injury

- Pay special attention to any escaping vapor when loosening the clamp. See figure clamp (A).
- Wear personal protection equipment.

If for some reasons the pump head has been lifted from the pump casing, follow the following procedure in order to mount the pump head correctly:

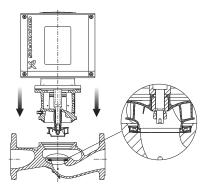
1. Visually check that the neck ring is centered in the pump casing.



TM060722

Centering of neck ring

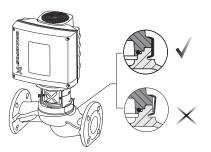
Gently lower the pump head with rotor shaft and impeller into the pump casing.



060723

Lowering of pump head

- 3. Check the following before you tighten the clamp:
- The contact face of the pump casing and that of the pump head must be in full contact.
- The clamp must be positioned correctly in the flange recess of both the pump head and the pump casing.



Positioning of clamp ring

Related information

7.2 Terminal box positions

7.4 Base plate

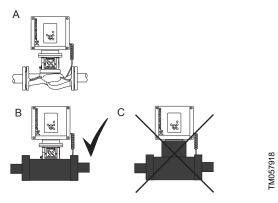
Twin-head pumps have tapped holes in the bottom of the pump casing. You can use the holes for mounting a base plate.

7.5 Insulation



Do not insulate the motor stool as this will trap any vapor escaping from the shaft seal, thus causing corrosion. Covering the motor stool with insulation will also make inspection and service difficult.

Follow the guidelines in figure below when insulating the pump.



Insulation of TPE2, TPE3 pumps

Pos.	Description
Α	Without insulation
В	Correct insulation
С	Incorrect insulation

7.6 Frost protection

Drain pumps which are not being used during periods of frost to avoid damage.

7.7 Cable entries

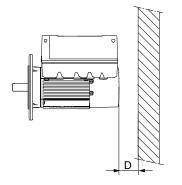
See the size of the cable entries in the section on other technical data.

Related information

33. Other technical data

7.8 Ensuring motor cooling

Leave at least 2.0" (50 mm) between the end of the fan cover and a wall or other fixed objects.

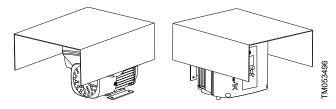


Minimum distance, D, from the motor to a wall or other fixed objects

4055236

7.9 Outdoor installation

If you install the motor outdoors, provide the motor with a cover and open the drain holes to avoid condensation on the electronic components.



Examples of covers, not supplied by Grundfos



When lifting a cover to the motor, observe the guidelines in section Ensuring motor cooling.

The cover must be sufficiently large to ensure that the motor is not exposed to direct sunlight, rain or snow. Grundfos does not supply covers. We therefore recommend that you have a cover built for the specific application. In areas with high humidity, we recommend that you connect the motor permanently to the power supply and activate the built-in standstill heating function. See section Standstill heating.



In order to maintain the UL mark, additional requirements apply to the equipment. See Appendix Installation in the USA and Canada.

Related information

7.8 Ensuring motor cooling 16.26 Standstill heating

8. Electrical installation

DANGER

Electric shock



Death or serious personal injury

 Switch off the power supply to the motor and to the signal relays. Wait at least 5 minutes before you make any connections in the terminal box. Make sure that the power supply cannot be accidentally switched on.

DANGER

4

Electric shock

Death or serious personal injury

 Check that the supply voltage and frequency correspond to the values stated on the nameplate.

If the power supply cable is damaged, it must be replaced by the manufacturer, the manufacturer's service partner or a similarly qualified person.

The user or the installer is responsible for the installation of correct grounding and protection according to local regulations. All operations must be carried out by a qualified electrician.

The product should be installed according to National Electrical Code (NEC) requirements.

8.1 Protection against electric shock, indirect contact

WARNING

4

Electric shock

Death or serious personal injury

 Connect the motor to ground and provide protection against indirect contact in accordance with local regulations.

Ground conductors must always have a yellow and green, PE, or yellow, green and blue, PEN, color marking.

8.1.1 Protection against mains voltage transients

The motor is protected against mains voltage transients in accordance with EN 61800-3.

8.1.2 Motor protection

The motor requires no external motor protection. The motor incorporates thermal protection against slow overloading and blocking.

Model H, I: The product includes load- and speed- sensitive motor-overload protection.

8.2 Cable requirements

8.2.1 Cable cross-section

DANGER



Electric shockDeath or serious personal injury

 Always comply with local regulations as to cable cross-sections.

1 x 200-230 V

Power	Conductor	Cross section	
[hp (kW)]	type	[mm ²]	[AWG]
0.33 - 3.0	Solid	1.5 - 2.5	16-12
(0.25 - 2.2)	Stranded	1.5 - 2.5	16-12

3 x 440-480 V

Power	Conductor	Cross section	
[hp (kW)]	type	[mm ²]	[AWG]
0.33 - 3.0	Solid	1.5 - 10	16-8
(0.25 - 2.2)	Stranded	1.5 - 10	16-8
4.0 - 15	Solid	2.5 - 10	14-8
(3.0 - 11)	Stranded	2.5 - 10	14-8

3 x 200-240 V

Power	Conductor	Cross section	
[hp (kW)]	type	[mm ²]	[AWG]
1.5 - 2.0	Solid	1.5 - 10	16-8
(1.1 - 1.5)	Stranded	1.5 - 10	16-8
3.0 - 7.5	Solid	2.5 - 10	14-8
(2.2 - 5.5)	Stranded	2.5 - 10	14-8

8.2.2 Conductors

Type

Stranded or solid copper conductors.

Temperature rating

Temperature rating for conductor insulation: 140 °F (60 °C). Temperature rating for outer cable sheath: 167 °F (75 °C).

8.3 Mains supply

A

DANGER Electric shock

Death or serious personal injury

Use the recommended fuse size. See section Supply voltage.

Related information

30.1 Supply voltage

31.1 Supply voltage

8.3.1 Single-phase supply voltage

• 1 x 200-240 V - 10 %/+ 10 %, 60 Hz, PE.

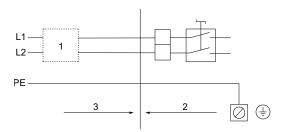
Check that the supply voltage and frequency correspond to the values stated on the nameplate.



If you want to supply the motor through an IT network, make sure that you have a suitable motor variant. If you are in doubt, contact Grundfos.

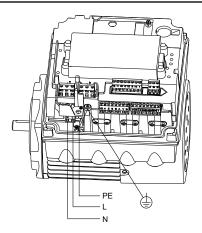
The wires in the motor terminal box must be as short as possible. Except from this is the separated grounding conductor which must be so long that it is the last one to be disconnected in case the cable is inadvertently pulled out of the cable entry.

For maximum feeder overcurrent protective device (FOPD) ratings, see section Supply voltage.



Example of a mains-connected motor with feeder overcurrent protective device

Pos.	Description
1	FOPD
2	Breaker cabinet
3	Installation in building



Power supply connection, single-phase motors

Related information

30.1 Supply voltage

31.1 Supply voltage

8.3.2 Three-phase supply voltage

Three-phase motors are available for the voltages below:

- 3 x 440-480 V 10 %/+ 10 %, 60 Hz, PE.
- 3 x 200-240 V 10 %/+ 10 %, 60 Hz, PE.

Check that the supply voltage and frequency correspond to the values stated on the nameplate.

The wires in the motor terminal box must be as short as possible. Excepted from this is the separated grounding conductor which must be so long that it is the last one to be disconnected in case the cable is inadvertently pulled out of the cable entry.

In order to avoid loose connections, ensure that the terminal block for L1, L2 and L3 is pressed home in its socket when the supply cable has been connected.

For feeder overcurrent protective device ratings, see section Supply voltage.



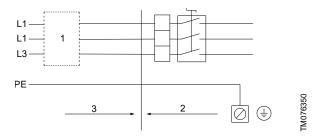
If you want to supply the motor through an IT network, make sure that you have a suitable motor variant. If you are in doubt, contact Grundfos.

Only the following motors can be supplied through an IT network:

- Motors with speed of 1450-2000/2200 rpm and up to 2.0 hp (1.5 kW)
- Motors with speed of 2900-4000 rpm or 4000-5900 rpm and up to 3.0 hp (2.2 kW).

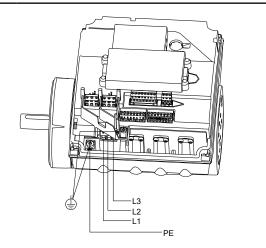


Corner grounding is not allowed for supply voltage above 3 x 240 V and 3 x 480 V, 60 Hz.



Example of a mains-connected motor with feeder overcurrent protective device

Pos.	Description
1	FOPD
2	Breaker cabinet
3	Installation in building



Power supply connection, three-phase motors

Related information

31.1 Supply voltage

8.4 Additional protection

The total leakage current of all the electrical equipment in the installation must be taken into account. You can find the leakage current of the motor in sections Leakage current, AC.

The product can cause a direct current in the protective ground conductor

Overvoltage and undervoltage protection

Overvoltage and undervoltage may occur in case of unstable power supply or a faulty installation. The motor is stopped if the motor falls outside the permissible voltage range. The motor restarts automatically when the voltage is again within the permissible voltage range. Therefore, no additional protection relay is required.



The motor is protected against transients from the power supply according to EN 61800-3. In areas with high lightning intensity, we recommend external lightning protection.

Overload protection

If the upper load limit is exceeded, the motor automatically compensates for this by reducing the speed and stops if the overload condition persists.

The motor remains stopped for a set period. After this period, the motor automatically attempts to restart. The overload protection prevents damage to the motor. Consequently, no additional motor protection is required.

Overtemperature protection

The electronic unit has a built-in temperature sensor as an additional protection. When the temperature rises above a certain level, the motor automatically compensates for this by reducing the speed and stops if the temperature keeps rising. The motor remains stopped for a set period. After this period, the motor automatically attempts to restart.

Protection against phase unbalance

Three-phase motors must be connected to a power supply with a quality corresponding to IEC 60146-1-1, class C, to ensure correct motor operation at phase unbalance. This also ensures long life of the components.

Related information

TM053495

31.2 Leakage current, AC

8.5 Connection terminals

The descriptions and terminal overviews in this section apply to both single-phase and three-phase motors.

For maximum tightening, see section Torques.

Related information

33.1 Torques

8.5.1 Connection terminals, advanced functional module, FM

The advanced module has three connections:

- · Three analog inputs.
- · One analog output.
- · Two dedicated digital inputs.
- · Two configurable digital inputs or open-collector outputs.
- Input and output for Grundfos Digital Sensor. The input and output are not applicable for TPE2, TPE2 D pumps. The built-in sensors for TPE3, TPE3 D pumps is connected to this input.
- Two Pt100/1000 inputs. For some pumps, the built-in temperature sensor is connected to Pt100/1000 input 1 (terminals 17 and 18).
- Two LigTec sensor inputs.
- · Two signal relay outputs.
- · GENIbus connection.

See figure Connection terminals, FM 300 in section Connection terminals, advanced functional module, FM 300.



Digital input 1 is factory-set to be start-stop input where open circuit results in stop. A jumper has been factory-fitted between terminals 2 and 6. Remove the jumper if digital input 1 is to be used as external start-stop or any other external function.

DANGER





Death or serious personal injury

- Make sure that the wires to be connected to the connection groups below are separated from each other by reinforced insulation in their entire lengths.
- · Inputs and outputs

All inputs and outputs are internally separated from the mainsconducting parts by reinforced insulation and galvanically separated from other circuits. All control terminals are supplied by protective extra-low voltage, PELV, thus ensuring protection against electronic shock.

- Signal relay outputs
 - Signal relay 1:

LIVE:

You can connect supply voltages up to 250 VAC.

PELV:

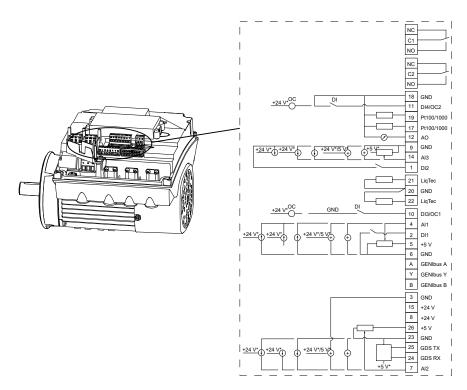
The output is galvanically separated from other circuits. Therefor, you can connect the supply voltage or protective extra-low voltage to the output as desired.

- Signal relay 2:

PELV:

The output is galvanically separated from other circuits. Therefor, you can connect the supply voltage or protective extra-low voltage to the output as desired.

• Power supply, terminals N, PE, L or L1, L2, L3, PE.



* If you use an external supply source, make sure that there is a connection to ground.

Connection terminals, FM 300

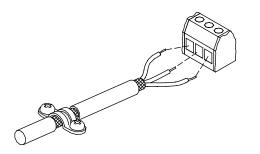
Terminal	Туре	Function	
NC	Normally closed contact	0: 1 1	
C1	Common	- Signal relay 1 - LIVE or PELV	
NO	Normally open contact	- LIVE OI FEEV	
NC	Normally closed contact	0: 1 1 0	
C2	Common	- Signal relay 2 - PELV only	
NO	Normally open contact	- I LLV OINY	
18	GND	Ground	
11	DI4/OC2	Digital input and output, configurable.	
11	D147-OG2	Open collector: Max. 24 V resistive or inductive.	
19	Pt100/1000 input 2	Pt100/1000 sensor input	
17	Pt100/1000 input 1	Pt100/1000 sensor input	
12	АО	Analog output: 0-20 mA / 4-20 mA 0-10 V	
9	GND	Ground	
14	Al3	Analog input: 0-20 mA / 4-20 mA 0-10 V	
1	DI2	Digital input, configurable	
21	LiqTec sensor input 1	LiqTec sensor input white conductor	
20	GND	Ground black conductors	
22	LiqTec sensor input 2	LiqTec sensor input blue conductor	

Terminal	Туре	Function
10	DI3/OC1	Digital input or output, configurable. Open collector: maximum 24 V resistive or inductive.
4	Al1	Analog input: 0-20 mA / 4-20 mA 0.5 - 3.5 V / 0-5 V / 0-10 V
2	DI1	Digital input, configurable
5	+5 V	Supply to potentiometer and sensor
6	GND	Ground
A	GENIbus, A	GENIbus, A (+)
Y	GENIbus, Y	GENIbus, GND
В	GENIbus, B	GENIbus, B (-)
3	GND	Ground
15	+24 V	Supply
8	+24 V	Supply
26	+5 V	Supply to potentiometer and sensor
23	GND	Ground
25	GDS TX	Grundfos Digital Sensor output
24	GDS RX	Grundfos Digital Sensor input
7	Al2	Analog input: 0-20 mA / 4-20 mA 0.5 - 3.5 V / 0-5 V / 0-10 V

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8.6 Signal cables

- Use screened cables with a cross-sectional area of minimum 20 AWG (0.5 mm²) and maximum 16 AWG (1.5 mm²) for external on/off switch, digital inputs, setpoint and sensor signals.
- Connect the screens of the cable to frame at both ends with good connection. The screens must be as close as possible to the terminals.



Stripped cable with screen and wire connections

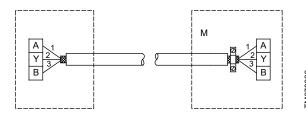
- Always tighten screws for frame connections whether a cable is fitted or not.
- The wires in the motor terminal box must be as short as possible.

8.7 Bus connection cable

8.7.1 New installations

For the bus connection, use a screened 3-core cable with a cross-sectional area of minimum 20 AWG ($0.5~\rm mm^2$)and maximum 16 AWG ($1.5~\rm mm^2$).

- If the motor is connected to a unit with a cable clamp which is identical to the one on the motor, connect the screen to this cable clamp.
- If the unit has no cable clamp as shown in figure below, leave the screen unconnected at his end.

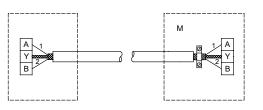


Connection with screened 3-core cable

Pos.	Description
М	Motor

8.7.2 Replacing a motor

 If you have used a screened 2-core cable in the existing installation, connect the cable as shown below.



Connection with screened 2-core cable

Pos.	Description
М	Motor

 If you have used a screened 3-core cable in the existing installation, follow the instructions in section New installation.

Related information

TM021325

8.7.1 New installations

9. Startup

9.1 Flushing the pipe system



Before starting up the pump for the first time, clean the pipe system thoroughly by flushing it and filling it with clean water.



Do not use the pump for flushing the pipe system. The warranty does not cover any damage caused by flushing the pipe system by means of the pump.

9.2 Priming the pump



Fill the pump with liquid and vent the pump before starting the pump. To ensure correct venting, the vent screw must point upwards.

Closed system or open systems where the liquid level is above the pump inlet

WARNING

Escaping hot or cold liquids

Death or serious personal injury



- Pay attention to the direction of the vent hole, and make sure that the escaping hot or cold liquid does not cause injury to persons or damage to the equipment.
- Wear personal protection equipment.

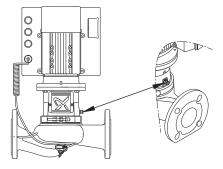
Close the outlet isolating valve and loosen the vent screw in the motor stool. See figure Position of vent screw.

- Slowly open the isolating valve in the inlet pipe until a steady stream of liquid runs out of the vent hole.
- Tighten the vent screw and completely open the isolating valve(s).

Open systems where the liquid level is below the pump inlet

Make sure that the inlet pipe and the pump is filled with liquid and vented before you start the pump.

- 1. Close the outlet isolating valve and open the isolating valve in the inlet pipe.
- 2. Loosen the vent screw.



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Position of vent screw

- 3. Remove the plug from one of the pump flanges, depending on the pump location.
- Pour liquid through the priming port until the inlet pipe and the pump are filled with liquid.
- 5. Replace the plug and tighten securely.
- 6. Tighten the vent screw.

You can fill the inlet pipe with liquid and vent it before you connect it to the pump. You can also install a priming device before the pump.

9.3 Starting the pump

- Before starting the pump, completely open the isolating valve on the inlet side of the pump and leave the outlet isolating valve almost closed.
- 2. Start the pump. See section User interfaces.
- Vent the pump by loosening the vent screw in the motor stool until a steady stream of liquid runs out of the vent hole. See figure Position of vent screw.

WARNING

Escaping hot or cold liquids

Death or serious personal injury



- Pay attention to the direction of the vent hole, and make sure that the escaping hot or cold liquid does not cause injury to persons or damage to the equipment.
- Wear personal protection equipment.
- 4. When the pipe system has been filled with liquid, slowly open the outlet isolating valve until it is completely open.

Related information

9.2 Priming the pump

11. User interfaces

9.4 Shaft seal run-in

The seal faces are lubricated by the pumped liquid, meaning that there may be a certain amount of leakage from the shaft seal.

When the pump is started up for the first time, or when a new shaft seal is installed, a certain run-in period is required before the leakage is reduced to an acceptable level. The time required for this depends on the operating conditions, i.e. every time the operating conditions change, a new run-in period will be started.

Under normal conditions, the leaking liquid will evaporate.

As a result, no leakage will be detected.

However, liquids such as kerosene will not evaporate.

The leakage may therefore be seen as a shaft seal failure.

10. Operating conditions

10.1 Maximum number of starts and stops

The number of starts and stops via the power supply must not exceed four times per hour.

When switched on via the power supply, the pump will start after approximately 5 seconds.

If a higher number of starts and stops is desired, use the input for external start/stop when starting or stopping the pump.

When started via an external on/off switch, the pump will start immediately.

10.2 Alternating operation of twin-head pumps

On twin-head pumps, the duty and backup pumps must be alternated on a regular basis, i.e. once a week, to ensure an even distribution of the operating hours on both pumps. The pumps alternate automatically. See section Multipump setup.

If twin-head pumps are used for pumping domestic hot water, the duty and backup pumps must be alternated on a regular basis, i.e. once a day, to avoid blocking of the backup pump due to deposits such as calcareous deposits. The pumps alternate automatically. See section Multipump setup.

Related information

16.51 Multipump setup

10.3 Liquid temperature

-13 °F (-25 °C) up to +248 °F (+120 °C).

The maximum liquid temperature depends on the shaft seal type and the pump type.

Depending on the cast-iron version and the pump application, the maximum liquid temperature may be limited by local regulations and laws.

The maximum liquid temperature is stated on the pump nameplate.



If the pump is used for liquids at high temperatures, the life of the shaft seal and the built-in Grundfos sensor may be reduced

10.4 Ambient temperature

10.4.1 Ambient temperature

	During storage and transportation	During operation
Minimum	-22 °F (-30 °C)	32 °F (0 °C)
Maximum	140 °F (60 °C)	104 °F (+40 °C)

10.4.2 Ambient temperature during operation

	3 x 200-240 V	1 x 200-240 V 3 x 440-480 V
Minimum	-4 °F (-20 °C)	-4 °F (-20 °C)
Maximum	104 °F (40 °C)	122 °F (50 °C)

The motor can operate with the rated power output, P2, at 122 °F (50 °C), but continuous operation at higher temperatures reduces the expected product life. If the motor is to operate at ambient temperatures between 122 and 140 °F (50 and 60 °C), select an oversized motor. Contact Grundfos for further information.

10.5 Operating pressure or test pressure

The pressure test has been made with water containing anticorrosive additives at a temperature of 68 °F (20 °C).

Operating pressure		Test pr	essure
[bar]	[psi]	[bar]	[psi]
10.3	150	15.5	225

10.6 Inlet pressure

To ensure optimum and quiet pump operation, the inlet pressure, system pressure, must be adjusted correctly. See the table in Appendix.

For the calculation of specific inlet pressures, contact the local Grundfos company.

Related information

• [TOPIC NOT IN MAP (empty topicContent)]
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10.7 Electrical data

See sections Technical data, single-phase motors and Technical data, three-phase motors.

For specific motor data, see the motor nameplate.

Related information

30.1 Supply voltage 31.1 Supply voltage

10.8 Sound pressure level

See section Sound pressure level.

Related information

33.2 Sound pressure level

10.9 Environment

Non-aggressive and non-explosive atmosphere.

10.10 Installation altitude

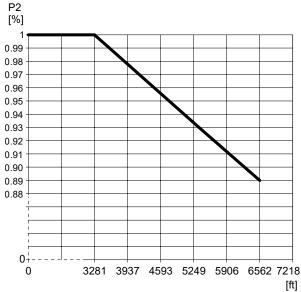
Installation altitude is the height above sea level of the installation site

Motors installed up to 3281 ft (1000 m) above sea level can be loaded 100 %.

The motors can be installed up to 6560 ft (2000 m) above sea level.



Motors installed more than 3281 ft (1000 m) above sea level must not be fully loaded due to the low density and consequent low cooling effect of the air.



Motor output power in relation to altitude

10.11 Humidity

Maximum air humidity: 95 %.

If the air humidity is constantly high and above 85 %, one of the drain holes in the drive-end flange must be open.

See section Delivery.

Related information

5.1 Delivery and handling

10.12 Motor cooling

To ensure cooling of motor and electronics, observe the following:

- Position the motor in such a way that adequate cooling is ensured. See the section on ensuring motor cooling.
- The temperature of the cooling air must not exceed 122°F (50°C).
- · Keep cooling fins and fan blades clean.

Related information

7.8 Ensuring motor cooling

11. User interfaces

WARNING



Hot surface

Death or serious personal injury

 Only touch the buttons on the display as the product may be very hot.

WARNING

Electric shock



Death or serious personal injury

 If the control panel is cracked or perforated, replace it immediately. Contact the nearest Grundfos sales company.

You can make pump settings by means of the following user interfaces:

Control panels

- · Standard control panel. See section Standard control panel.
- Advanced control panel. See section Advanced control panel.

Remote controls

Grundfos GO Remote. See section Grundfos GO.

If the power supply to the pump is switched off, the settings are stored.

Related information

• [TOPIC NOT IN MAP (empty topicContent)]

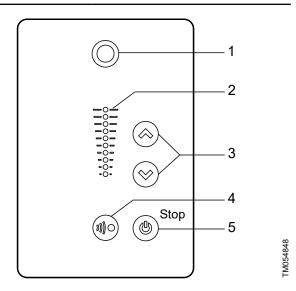
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12. Standard control panel

13. Advanced control panel

12. Standard control panel

Pump variant	Fitted as standard	Option
TPE3, TPE3 D	-	•
TPE2. TPE2 D	-	•



Standard control panel

Pos.	Symbol	Description
		Grundfos Eye
1	\bigcirc	Shows the operating status of the pump.
·		See section Grundfos Eye for further information.
2	-	Light fields for indication of setpoint.
3	^	Up and down. Changes the setpoint.
4	110 0	Allows radio communication with Grundfos GO and other products of the same type. When you try to establish radio communication between the pump and Grundfos GO or another pump, the green indicator light in Grundfos Eye on the pump flashes continuously. Press ⊛ on the pump control panel to allow radio communication with Grundfos GO and other products of the same type.
5	(4)	Makes the pump ready for operation as well as starts and stops the pump. Start: If you press the button when the pump is stopped, the pump only starts if no other functions with higher priority have been enabled. See section Priority of settings. Stop: If you press the button when the pump is running, the pump always stops. The "Stop" text next to the button is on.

Related information

19. Priority of settings

20. Grundfos Eye

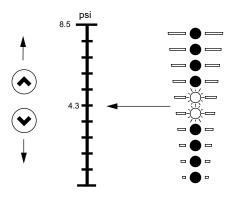
12.1 Setpoint setting

Set the desired setpoint of the pump by pressing \circledcirc or \circledcirc . The light fields on the control panel will indicate the setpoint set.

12.1.1 Pump in differential-pressure control mode

The following example applies to a pump in an application where a pressure sensor gives a feedback to the pump. If you retrofit the sensor to the pump, set it up manually as the pump does not automatically register a connected sensor.

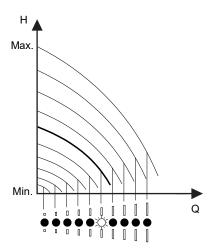
Figure below shows that the light fields 5 and 6 are activated, indicating a desired setpoint of 4.3 psi (3 m) with a sensor measuring range from 0 to 8.5 psi (0 to 6 m). The setting range is equal to the sensor measuring range.



Setpoint set to 4.3 psi (3 m), differential-pressure control

12.1.2 Pump in constant-curve control mode

In constant-curve control mode, the pump performance will lie between the maximum and minimum curve of the pump.



Pump in constant-curve control mode

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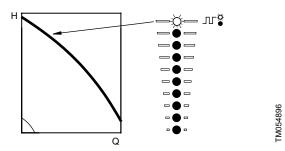
Setting to maximum curve:

- Press
 continuously to change over to the maximum curve of the pump. The top light field flashes. When the top light field is on, press
 for 3 seconds until the light field starts flashing.

Example

Pump set to maximum curve.

Figure below shows that the top light field is flashing, indicating maximum curve.



Maximum curve duty

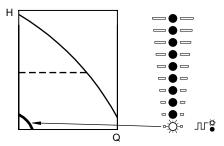
Setting to minimum curve:

- Press [™] continuously to change over to the minimum curve of the pump. The bottom light field flashes. When the bottom light field is on, press [™] for 3 seconds until the light field starts flashing.
- To change back, press @ continuously until the desired setpoint is indicated.

Example

Pump set to minimum curve.

Figure below shows that the bottom light field is flashing, indicating minimum curve.



Minimum curve duty

12.1.3 Start and stop of pump



If you have stopped the pump by pressing © and the Stop text on the control panel is on, you can only give it free to operation by pressing © again.

If you have stopped the pump by pressing ⊚, you can restart it by pressing ⊚ or by using Grundfos GO.

Start the pump by pressing e or by continuously pressing e until the desired setpoint is indicated.

Stop the pump by pressing [®] . When the pump is stopped, the Stop text next to the button is on. You can also stop the pump by continuously pressing [®] until none of the light fields are on.

You can also stop the pump with the Grundfos GO or via a digital input set to **External stop**. See section Priority of settings.

Related information

19. Priority of settings

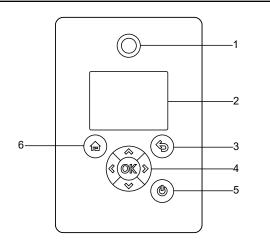
12.1.4 Resetting of fault indications

Reset a fault indication in one of the following ways:

- Via the digital input if it has been set to Alarm resetting.
- Briefly press ⊚ or ⊚ on the pump. This does not change the setting of the pump. You cannot reset a fault indication by pressing ⊚ or ⊚ if the buttons have been locked.
- · Switch off the power supply until the indicator lights are off.
- Switch the external start-stop input off and on.
- · With Grundfos GO.

13. Advanced control panel

Pump variant	Fitted as standard	Option
TPE3, TPE3 D	•	-
TPE2, TPE2 D	•	-



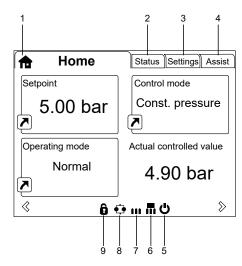
Advanced control panel

Pos.	Symbol	Description
		Grundfos Eye
1	\bigcirc	Shows the operating status of the pump.
•		For further information, see section Grundfos Eye.
2	-	Graphical color display.
3	(\$)	Goes one step back.
	< >>	Navigates between main menus, displays and digits.
	\	When you change the menu, the display always shows the top display of the new menu.
		Navigates between submenus.
		Changes value settings.
		Note: If you have disabled the possibility to
	^	make settings with the Enable/disable settings function, then you can enable it again
	~	temporarily by pressing these buttons
		simultaneously for at least 5 seconds. See
		section "Buttons on product" (Enable/disable settings).
4		
		Saves changed values, resets alarms and expands the value field.
	OK	Enables radio communication with Grundfos GO and other products of the same type.
		When you try to establish radio communication between the pump and Grundfos GO or another pump, the green indicator light in Grundfos Eye
		flashes. A note also appears in the pump display stating that a wireless device wants to connect
		to the pump. Press ^{OK} on the pump control
		panel to allow radio communication with Grundfos GO and other products of the same
		type.
		Makes the pump ready for operation, and starts
		and stops the pump.
		Start:
		If you press the button when the pump is stopped, the pump only starts if no other
5	(b)	functions with higher priority have been enabled.
5		See section Priority of settings.
		Stop:
		If you press the button when the pump is running, the pump is always stopped. When you
		stop the pump via this button, the @ icon
		appears in the bottom of the display.
6	(între)	Goes to the Home menu.

Related information

- 16.35 Buttons on product (Enable/disable settings)
- 19. Priority of settings
- 20. Grundfos Eye

14. Home display



Example of Home display

Pos.	Symbol	Description
1	ft	Home This menu shows up to four user-defined parameters. You can select parameters shown as shortcut icon ⋑, and when pressing ox you go directly to the Settings display for the selected parameter.
2	-	Status This menu shows the status of the pump and system as well as warnings and alarms.
3	-	Settings This menu gives access to all setting parameters. You can make detailed settings of the pump in this menu. See section Description of functions.
4	-	Assist This menu enables assisted pump setup, provides a short description of the contro modes and offers fault advice. See section Assist.
5	O	Indicates that the pump has been stopped via the o button.
6		Indicates that the pump is functioning as master pump in a multipump system.
7	111	Indicates that the pump is functioning as a slave pump in a multipump system.
8	•	Indicates that the pump is operating in a multipump system. See section "Multipump setup" (Setup of multi-pump system).
9	â	Indicates that the possibility to make settings has been disabled for protective reasons. See section "Buttons on product" (Enable/disable settings).

Related information

16.1 Heat energy monitor

16.35 Buttons on product (Enable/disable settings)

16.47 Assist

16.51 Multipump setup

14.1 Start-up guide

The pump incorporates a startup guide which is started at the first startup. See section Run start-up guide. After the startup guide, the main menus appear in the display.

Related information

16.44 Run start-up guide

14.2 Menu overview for advanced control panel

	TPE3,	TPE2,	Multipump system
	TPE3 D	TPE2 D	,
Home	•	•	•
Status	TPE3,	TPE2,	Multipump
	TPE3 D	TPE2 D	system
Operating status	•	•	•
Operating mode, from	•	•	•
Power cons., sys.	•	•	•
Pump performance	•	•	•
Actual controlled value	•	•	•
Max. curve and duty point	•	-	•
Resulting setpoint	•	•	•
Liquid temp.	•	-	•
Speed	•	•	•
Acc. flow and specific energy	•	•	•
Power and energy consumption	•	•	•
Measured values	•	•	•
Analog input 1	•	•	•
Analog input 2	•	•	•
Analog input 3	•	•	•
Pt100/1000 input 1	•	•	•
Pt100/1000 input 2	•	•	•
Analog output	•	•	•
Warning and alarm	•	•	•
Actual warning or alarm	•	•	•
Warning log	•	•	•
Alarm log	•	•	•
Heat energy monitor	•	-	•
Heat power	•	-	•
Heat energy	•	-	•
Flow rate	•	-	•
Volume	•	-	•
Hours counter	•	-	•
Temperature 1	•	-	•
Temperature 2	•	-	•
Differential temp.	•	-	•
Operating log	•	•	•
Operating hours	•	•	•
Trend data	•	_	•
Module type	•	•	•
Date and time	•	•	•
Product identification	•	•	•
Motor bearing monitoring	•	•	•
Multi-pump system	-		•
System operating status	-	-	•
System performance	-	-	•
System input power and energy			•

Status		TPE3, TPE3 D	TPE2, TPE2 D	Multipump system
	Pump 1, multi-pump system	-	-	•
	Pump 2, multi-pump system	-	-	•
	Pump 3, multi-pump system	-	-	•
	Pump 4, multi-pump system	-	-	•

tinge	TPE3,	TPE2,	Multipump
ttings	TPE3 D	TPE2 D	system
Warning and alarm Setpoint	•	•	•
Operating mode	•	•	•
Set manual speed	•	•	•
Set user-defined speed	•	•	•
Control mode	•	•	•
FLOWLIMIT	•	-	•
Automatic Night Setback	•	-	•
Analog inputs	•	•	•
Analog input 1, setup	•	•	•
Analog input 2, setup	•	•	•
Analog input 3, setup	•	•	•
Grundfos Direct Sensor	•	-	•
Pt100/1000 inputs	•	•	•
Pt100/1000 input 1 , setup	•	•	•
Pt100/1000 input 2 , setup	•	•	•
Digital inputs	•	•	•
Digital input 1, setup	•	•	•
Digital input 2, setup	•	•	•
Digital inputs/outputs	•	•	•
Digital input/output 3, setup	•	•	•
Digital input/output 4, setup	•	•	•
Relay outputs	•	•	•
Relay output 1	•	•	•
Relay output 2	•	•	•
Analog output	•	•	•
Output signal	•	•	•
Function of analog output	•	•	•
Controller settings	•	•	•
Operating range	•	•	•
Setpoint influence	•	•	•
External setpoint function	•	•	•
Predefined setpoints	•	•	•
Temperature influence	•	-	•
Monitoring functions	•	•	•
Motor bearing monitoring	•	•	•
Motor bearing maintenance	•	•	•
Limit-exceeded function	•	•	•
Alarm handling			
Special functions	•	•	•
Pulse flow meter setup	•	•	•
Ramps	•		•

Settings	TPE3, TPE3 D	TPE2, TPE2 D	Multipump system
Standstill heating	•	•	•
Communication	•	•	•
Pump number	•	•	•
Enable/disable radio comm.	•	•	•
General settings	•	•	•
Language	•	•	•
Set date and time	•	•	•
Units	•	•	•
Enable/disable settings	•	•	•
Delete history	•	•	•
Define Home display	•	•	•
Display settings	•	•	•
Store actual settings	•	•	•
Recall stored settings	•	•	•
Run start-up guide	•	•	•

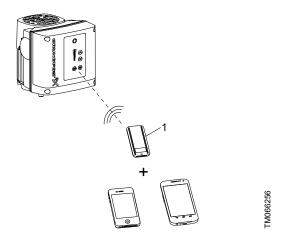
ssist	TPE3, TPE3 D	TPE2, TPE2 D	Multipump system
Assisted pump setup	•	•	•
Setup, analog input	•	•	•
Setting of date and time	•	•	•
Setup of multi-pump system	•	•	•
Description of control mode	•	•	•
Assisted fault advice	•	•	•

15. Grundfos GO

The pump is designed for wireless radio or infrared communication with Grundfos GO

Grundfos GO enables setting of functions and gives access to status overviews, technical product information and actual operating parameters.

Grundfos GO offers the following mobile interface, MI.



Grundfos GO communicating with the pump via radio or infrared connection, IR

Pos.	Description
	Grundfos MI 301:
1	Separate module enabling radio or infrared communication. You can use the module in conjunction with an Android or iOS-based smart device with Bluetooth connection.

15.1 Communication

When Grundfos GO communicates with the pump, the indicator light in the middle of the Grundfos Eye flashes green. See section Grundfos Eye.

Furthermore, on pumps fitted with an advanced control panel a text appears in the display saying that a wireless device is trying to establish connection. Press $^{\text{OK}}$ on the pump in order to establish connection with Grundfos GO or press $^{\text{R}}$ to reject connection.

Establish communication using one of these communication types:

- · radio communication
- infrared communication.

Related information

20. Grundfos Eye

15.1.1 Radio communication

Radio communication can take place at distances up to 30 meters. The first time Grundfos GO communicates with the pump, you must enable communication by pressing **Communication** button or **OK** on the pump control panel. Later when communication takes place, the pump is recognized by Grundfos GO and you can select the pump from the **List** menu.

15.1.2 Infrared communication

When communicating via infrared light, Grundfos GO must be pointed at the pump control panel.

15.2 Menu overview for Grundfos GO main menus

Dashboard	TPE3,	TPE2,	Multipump
	TPE3 D	TPE2 D	system
	•	•	•

atus	TPE3,	TPE2,	Multipum
dius	TPE3 D	TPE2 D	system
"System mode"	-	-	•*
"Resulting setpoint"	•	•	
"Resulting system setpoint"	-	-	•*
"Actual controlled value"	•	•	•*
"Motor speed (rpm, %)"	•	•	-
"Power consumption"	•	•	-
"Power cons., sys."	-	-	•*
"Energy consumption"	•	•	
"Energy cons., sys."	-	-	•*
"Acc. flow, specific energy"	•	•	•*
"Operating hours"	•	•	
"Operating hours, system"	-	-	•*
"Liquid temperature"	•	-	_
"Analog input 1"	•	•	-
"Analog input 2"	•	•	-
"Analog input 3"	•	•	-
"Pt100/1000 input 1"	•	•	-
"Pt100/1000 input 2"	•	•	-
"Analog output"	•	•	-
"Digital input 1"	•	•	-
"Digital input 2"	•	•	-
"Digital in/output 3"	•	•	-
"Digital in/output 4"	•	•	-
"Fitted modules"	•	•	-
"Trend data"	•	-	-
"Heat energy monitor"	•	-	-
"Pump 1"	-	-	•*
"Pump 2"	-	-	•*
"Pump 3"	-	-	•*
"Pump 4"	-	-	•*

Only available if Grundfos GO is connected to a multipump system.

Settings	TPE3, TPE3 D	TPE3, TPE3 D	Multipump system
"Setpoint"	•	•	•
"Operating mode"	•	•	•
"Set user-defined speed"	•	•	•
"Control mode"	•	•	•
"Proportional-pressure setup"	•	-	-
"Date and time"		•	•
"FLOWLIMIT"	•	-	•

tings	TPE3, TPE3 D	TPE3, TPE3 D	Multipum system
"Automatic Night Setback"	•	-	•
"Temperature influence"	•	-	•
Buttons on product	•	•	•
"Controller"	•	•	•
"Operating range"	•	•	•
"Ramps"	•	•	
"Pump number"	•	•	-
"Radio communication"	•	•	-
"Analog input 1"	•	•	-
"Analog input 2"	•	•	-
"Analog input 3"	•	•	-
"Built-in Grundfos sensor"	•	-	•
"Pt100/1000 input 1"	•	•	-
"Pt100/1000 input 2"	•	•	-
"Digital input 1"	•	•	-
"Digital input 2"	•	•	-
"Digital in/output 3"	•	•	-
"Digital in/output 4"	•	•	-
"Predefined setpoint"	•	•	•
"Analog output"	•	•	-
"External setpoint funct."	•	•	-
"Signal relay 1"	•	•	-
"Signal relay 2"	•	•	-
"Limit 1 exceeded "	•	•	•
"Limit 2 exceeded"	•	•	•
"Alternating operation, time"	-	-	•*
"Time for pump changeover"	-	-	•*
"Standstill heating"	•	•	-
"Motor bearing monitoring"	•	•	-
"Service"	•	•	-
"Store settings"	•	•	-
"Recall settings"	•	•	-
"Undo"	•	•	•
"Pump name"	•	•	•
"Connection code"	•	•	•
"Unit configuration"	•	•	•

Multipump system TPE3, TPE2, Alarms and warnings TPE3 D TPE2 D "Alarm log" • • • "Warning log" • • • "Reset alarm" button • •

Assist	TPE3,	TPE2,	Multipump
	TPE3 D	TPE2 D	system
"Assisted pump setup"	•	•	

Assist	TPE3, TPE3 D	TPE2, TPE2 D	Multipump system
"Assisted fault advice"	•	•	•
"Multipump setup "	•	•	•

16. Description of functions

16.1 Heat energy monitor

Pump variant	Heat energy monitor
TPE3, TPE3 D	•
TPE2, TPE2 D	-

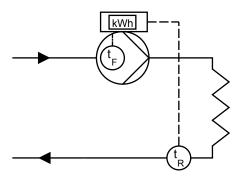
The heat energy monitor is a monitoring function that calculates the heat energy consumption within a system. The built-in flow estimation needed for the calculation has an inaccuracy of \pm 10 % of the maximum flow in the area down to 10 % flow and down to 12.5 % of the maximum head. The calculations are based on water at a temperature of 68 °F (20 °C). Also, the temperature measurements needed for the calculation have some inaccuracy depending on the sensor type. Therefore, you cannot use the heat energy value for billing purposes. However, the value is perfect for optimization purposes in order to prevent excessive energy costs caused by system imbalances.

The heat energy monitor requires an additional temperature sensor installed in the flow pipe or return pipe depending on where the pump is installed.



Use the analog inputs and/or Pt100/1000 inputs for measuring the temperatures used for calculation by the heat energy monitor.

The used inputs must not be set to **Not active** and one of the measuring parameters must be set to **Temperature 2**.



Example: pump installed in the flow pipe and additional temperature sensor installed in the return pipe

Pos.	Description
t _F	Flow-pipe temperature
t _R	Return-pipe temperature

If the pumped liquid specific heat and density is different from water, other values can be entered to the pump via Grundfos GO in order to get a more precise heat energy.

16.2 Setpoint

Pump variant	Setpoint
TPE3, TPE3 D	•
TPE2, TPE2 D	•

You can set the setpoint for all control modes, except AUTOADAPT and FLOWADAPT, in this submenu when you have selected the desired control mode. See section Control mode.

Related information

16.6 Control mode

34. Factory settings

16.3 Operating mode

Pump variant	Operating mode
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Possible operating modes:

Normal

The pump runs according to the selected control mode.

Stop

The pump stops.

Min.

Use the minimum-curve mode in periods in which a minimum flow is required. This operating mode is for instance suitable for manual night setback if you do not want to use the automatic night setback.

Max.

Use the maximum-curve mode in periods in which a maximum flow is required. This operating mode is for instance suitable for systems with hot-water priority.

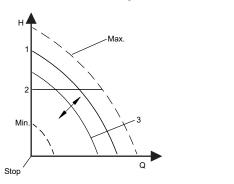
Manual

The pump is operating at a manually set speed. In Manual the setpoint via bus is overruled.

User-defined speed

The motor is operating at a speed set by the user. See section Set user-defined speed.

All operating modes are illustrated in the figure below.



Operating modes

TM061182

Pos.	Description
1	Normal
2	Normal
3	Manual

Related information

16.5 User-defined speed

34. Factory settings

16.4 Set manual speed

Pump variant	Set manual speed
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in the advanced control panel. With Grundfos GO, you set the speed via the **Setpoint** menu.

You can set the pump speed in % of the maximum speed. When you have set the operating mode to **Manual**, the pump starts running at the set speed. The speed can then be changed manually via Grundfos GO or via the advanced control panel.

Related information

34. Factory settings

16.5 User-defined speed

Use this function to set the motor speed in percentage of the maximum speed. When you have set the operating mode to **User-defined speed**, the pump starts running at the set speed.

16.6 Control mode

Pump variant	Control mode
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Possible control modes:

- AUTOADAPT
- FLOWADAPT
- · Prop. press. (proportional pressure)
- · Const. pressure (constant pressure)
- · Const. temp. (constant temperature)
- Con. diff. press. (constant differential pressure)
- · Con. diff. temp. (constant differential temperature)
- · Const. flow rate (constant flow rate)
- · Const. level (constant level)
- Const. other val. (constant other value)
- · Const. curve (constant curve).



Set the operating mode to **Normal** before you enable a control mode.

You can change the setpoint for all control modes, except AUTOADAPT and FLOWADAPT, in the **Setpoint** submenu under **Settings** when you have selected the desired control mode.

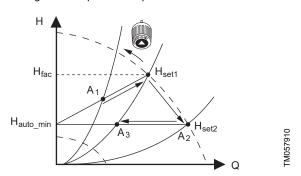
Related information

34. Factory settings

16.6.1 AUTOADAPT

Pump variant	AUTOADAPT
TPE3, TPE3 D	•
TPE2, TPE2 D	-

The AUTOADAPT control mode continuously adapts the pump performance according to the actual system characteristic. Manual setting of the setpoint is not possible.



AUTOADAPT

When the AUTOADAPT control mode has been enabled, the pump will start with the factory setting, H_{fac} is equal to H_{set1} , and then adjust its performance to A_1 .

When the pump registers a lower head on the maximum curve, A_2 , the AUTOADAPT function automatically selects a correspondingly lower control curve, $H_{\text{set}2}$. If the valves in the system close, the pump will adjust its performance to A_3 .

A ₁ :	Original duty point.
A ₂ :	Lower registered head on the maximum curve.
A ₃ :	New duty point after AUTOADAPT control.
H _{set1} :	Original setpoint setting.
H _{set2} :	New setpoint after AUTOADAPT control.
H _{fac.} :	Factory setting.
H _{auto_min} :	A fixed value of 5 ft (1.5 m).

The AUTOADAPT control mode is a form of proportional-pressure control where the control curves have a fixed origin, H_{auto min}.

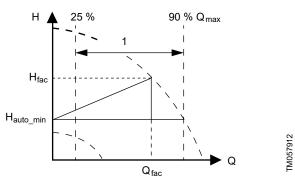
The AUTOADAPT control is developed specifically for heating systems and we do not recommend that you use it for airconditioning and cooling systems.

16.6.2 FLOWADAPT

Pump variant	FLOWADAPT
TPE3, TPE3 D	•
TPE2, TPE2 D	-

When you select FLOWADAPT, the pump runs AUTOADAPT and ensures that the flow never exceeds the entered FLOWLIMIT value. The setting range for FLOWLIMIT is 25 to 90 %, of the maximum flow rate of the pump.

The factory setting of the FLOWLIMIT is the flow where the AUTOADAPT factory setting meets the maximum curve. Do not set the FLOWLIMIT lower than the sized duty point.



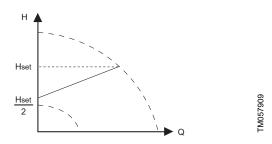
FLOWADAPT

Pos.	Description
1	Setting range

16.6.3 Proportional pressure

Pump variant	Proportional pressure
TPE3,TPE3 D	•
TPE2,TPE2 D	-

The pump head is reduced at decreasing water demand and increased at rising water demand.



Proportional pressure

This control mode is especially suitable in systems with relatively large pressure losses in the distribution pipes. The head of the pump increases proportionally to the flow in the system to compensate for the large pressure losses in the distribution pipes.

The setpoint can be set with an accuracy of 0.33 ft (0.1 m). The head against a closed valve is half the setpoint.

For more information about settings, see section Proportional-pressure setup.

Example

• Factory-fitted differential-pressure sensor.



Proportional pressure

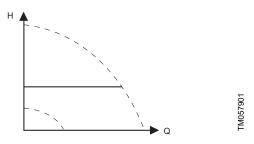
Related information

16.7 Proportional-pressure setup16.18 Controller (Controller settings)

16.6.4 Constant pressure

Pump variant	Constant pressure
TPE3, TPE3 D	•
TPE2, TPE2 D	•

We recommend this control mode if the pump is to deliver a constant pressure, independently of the flow in the system. The pump maintains a constant pressure independently of the flow rate.



Constant pressure

This control mode requires an external pressure sensor as shown in the examples below. You can set the pressure sensor in the **Assist** menu. See section Assisted pump setup.

Examples

One external pressure sensor.



Constant pressure

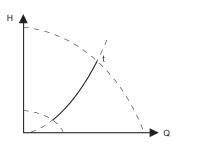
Related information

16.18 Controller (Controller settings)16.48 Assisted pump setup

16.6.5 Constant temperature

Pump variant	Constant temperature
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This control mode ensures a constant temperature. Constant temperature is a comfort control mode that you can use in domestic hot-water systems to control the flow to maintain a constant temperature in the system.



Constant temperature

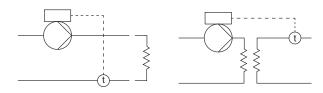
This control mode requires either an internal or external temperature sensor as shown in the examples below:

Examples

• Factory-fitted temperature sensor (only TPE3, TPE3 D).



· One external temperature sensor.



Constant temperature

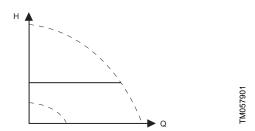
Related information

16.18 Controller (Controller settings)

16.6.6 Constant differential pressure

Pump variant	Constant differential pressure
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The pump maintains a constant differential temperature in the system and the pump performance is controlled according to this.

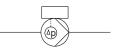


Constant differential pressure

This control mode requires either an internal or external differentialpressure sensor or two external pressure sensors as shown in the examples below:

Examples

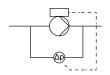
Factory-fitted differential-pressure sensor. Only TPE3, TPE3 D.



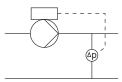
One external differential-pressure sensor.

The pump uses the input from the sensor to control the differential pressure.

You can set sensor manually or by using the **Assist** menu. See section Assisted pump setup.



TM057900



· Two external pressure sensors.

Constant differential-pressure control is achievable with two individual pressure sensors. The pump uses the inputs from the two sensors and calculates the differential pressure.

The sensors must have the same unit and must be set as feedback sensors. You can set the sensors manually, sensor by sensor, or by using the **Assist** menu. See section Assisted pump setup.

Related information

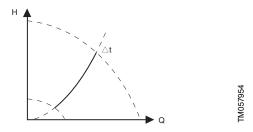
16.18 Controller (Controller settings)

16.48 Assisted pump setup

16.6.7 Constant differential temperature

Pump variant	Constant differential temperature
TPE3,TPE3 D	•
TPE2,TPE2 D	•

The pump maintains a constant differential temperature in the system and the pump performance is controlled according to this.



Constant differential temperature

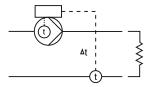
This control mode requires either two temperature sensors or one external differential-temperature sensor. See the examples below.

The temperature sensors can either be analog sensors connected to two of the analog inputs or two Pt100/Pt1000 sensors connected to the Pt100/1000 inputs, if these are available on the specific pump.

Set the sensor in the **Assist** menu under **Assisted pump setup**. See section Assisted pump setup.

Examples

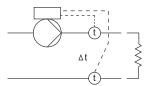
 Factory-fitted temperature sensor and an external temperature sensor. Only TPE3, TPE3 D.



Two external temperature sensors.

Constant differential-temperature control is achievable with two temperature sensors. The pump uses the inputs from the two sensors and calculates the differential temperature.

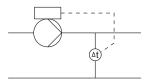
The sensors must have the same unit and must be set as feedback sensors. You can set the sensors manually, sensor by sensor, or by using the **Assist** menu. See section Assisted pump setup.



· One external differential-temperature sensor.

The pump uses the input from the sensor to control the differential temperature.

You can set the sensor manually or by using the **Assist** menu. See section Assisted pump setup.



Constant differential temperature

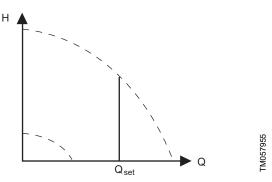
Related information

16.18 Controller (Controller settings)16.48 Assisted pump setup

16.6.8 Constant flow rate

Pump variant	Constant flow rate
TPE3,TPE3 D	•
TPE2,TPE2 D	•

The pump maintains a constant flow in the system, independently of the head.



Constant flow rate

This control mode requires an external flow sensor. See the example below.

Example

· One external flow sensor.



Constant flow rate

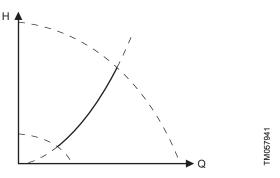
Related information

16.18 Controller (Controller settings)

16.6.9 Constant level

Pump variant	Constant level
TPE3,TPE3 D	•
TPE2,TPE2 D	•

The pump maintains a constant level, independently of the flow rate.



Constant level

This control mode requires an external level sensor.

The pump can control the level in a tank in two ways:

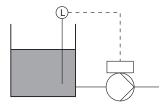
- As an emptying function where the pump draws the liquid from the tank
- As a filling function where the pump pumps the liquid into the tank.

See the figure Constant level.

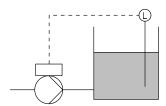
The type of level control function depends on the setting of the built-in controller. See the section on the controller (controller settings).

Examples

- · One external level sensor.
 - emptying function.



- · One external level sensor.
 - filling function.



Related information

16.18 Controller (Controller settings)

16.6.10 Constant other value

Pump variant	Constant other value
TPE3,TPE3 D	•
TPE2,TPE2 D	•

Any other value is kept constant.

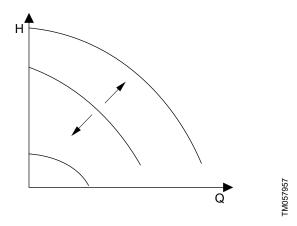
Use this control mode if you want to control a value which is not available in the **Control mode** menu. Connect a sensor measuring the controlled value to one of the analog inputs of the pump. The controlled value will be shown in percentage of sensor range.

16.6.11 Constant curve

Pump variant	Constant curve
TPE3,TPE3 D	•
TPE2,TPE2 D	•

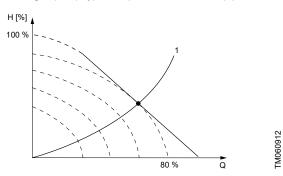
You can set the pump to operate according to a constant curve, like an uncontrolled pump.

You can set the desired speed in % of maximum speed in the range from 13 to 100 %.



Constant curve

Depending on the system characteristic and the duty point, the 100 % setting may be slightly smaller than the actual maximum curve of the pump even though the display shows 100 %. This is due to the power limitations built into the pump. The deviation varies according to pump type and pressure loss in the pipes.



Power limitations influencing the maximum curve

Po	. Description	
1	Limited max. curve	

Related information

16.18 Controller (Controller settings)

16.7 Proportional-pressure setup

Pump variant	Proportional-pressure setup
TPE3, TPE3 D	•
TPE2, TPE2 D	-

Control-curve function

You can set the curve either to quadratic or linear.

Zero-flow head

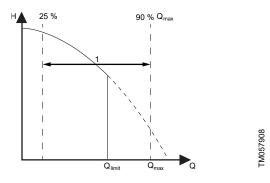
You can set this value in % of the setpoint. With a setting of 100 %, the control mode is equal to constant differential pressure.

16.8 FLOWLIMIT

Pump variant	FLOWLIMIT
TPE3, TPE3 D	•
TPE2, TPE2 D	_

FLOWLIMIT

- · Enable FLOWLIMIT function.
- Set FLOWLIMIT.



FLOWLIMIT

Pos.	Description
1	Setting range

You can combine the FLOWLIMIT function with the following control modes:

- Prop. press.
- · Con. diff. press.
- · Con. diff. temp.
- · Const. temp.
- Const. curve.

A flow-limiting function ensures that the flow never exceeds the entered FLOWLIMIT value.

The setting range for FLOWLIMIT is 25 to 90 % of the \mathbf{Q}_{max} of the pump.

The factory setting of the FLOWLIMIT is the flow where the AUTOADAPT factory setting meets the maximum curve.

Related information

16.6.2 FLOWADAPT

34. Factory settings

16.9 Automatic Night Setback

Pump variant	Automatic Night Setback
TPE3, TPE3 D	•
TPE2, TPE2 D	-

Once you have enabled automatic night setback, the pump automatically changes between normal duty and night setback, duty at low performance.

Changeover between normal duty and night setback depends on the flow-pipe temperature.

The pump automatically changes over to night setback when the built-in sensor registers a flow-pipe temperature drop of more than 18 to 27 °F (10 to 15 °C) within approximately two hours. The temperature drop must be at least 1.8 °F/min (0.1 °C/min).

Changeover to normal duty takes place without a time lag when the temperature has increased by approximately 18 °F (10 °C).

You cannot enable automatic night1 setback when the pump is in constant-curve mode.

Related information

34. Factory settings

16.10 Analog inputs

Pump variant	Analog inputs
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Function	Terminal*
Analog input 1, setup	4
Analog input 2, setup	7
Analog input 3, setup	14

* See section Connection terminals, advanced functional module, FM 300.

Set the analog input for a feedback sensor via the **Assisted pump setup** menu. See section Assisted pump setup.

If you want to set an analog input for other purposes, you can do this manually. $\,$

You can set the analogy inputs via the **Setup, analog input** menu. See section Setup, analog input.

If you perform the manual setting via Grundfos Go, you need to enter the menu for the analog input under the **Settings** menu.

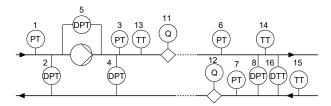
Function

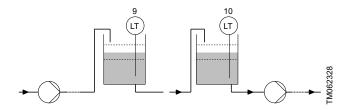
You can set the analog inputs to these functions:

- Not active
- · Feedback sensor Sensor used for the selected control mode.
- Ext. setpoint infl. See section Setpoint influence.
- Other function.

Measured parameter

Select one of the parameters, such as the parameter to be measured in the system by the sensor connected to the actual analog input.





Overview of sensor locations

Sensor function, measured parameter	Pos.
Inlet pressure	1
Diff. press., inlet	2
"Outlet pressure"	3
Diff. press.,outlet	4
Diff. press, pump	5
Operating mode	6
Press. 2, external	7
Diff. press., ext.	8
Storage tank level	9
Feed tank level	10
Pump flow	11
Flow, external	12
Liquid temp. TPE3, TPE3 D: The temperature is measured by the built-in sensor.	13
Temperature 1	14
Temperature 2	15
Diff. temp., ext.	16
Ambient temp.	Not shown
Other parameter	Not shown

Unit

Available measuring units:

Parameter	Possible units
Pressure	ft, psi, bar, m, kPa
Level	m, ft, inch
Flow rate	m ³ /h, l/s, yd ³ /h, gpm,
Liquid temp.	°F, °C
Other parameter	%

Electrical signal

Select signal type:

- 0.5 3.5 V
- 0-5 V
- 0-10 V
- 0-20 mA
- 4-20 mA.

Sensor range, minimum value

Set the minimum value of the connected sensor.

Sensor range, maximum value

Set the maximum value of the connected sensor.

Factory setting

See section Factory settings.

Setting two sensors for differential measurement

In order to measure the difference of a parameter between two points, set the corresponding sensors as follow:

Parameter	Analog input for sensor 1	Analog input for sensor 2
Pressure, option 1	Differential pressure, inlet	Differential pressure, outlet
Pressure, option 2	Pressure 1, external	Pressure 2, external
Flow	Pump flow	Flow, external
Temperature	Temperature 1	Temperature 2



If you want to use the control mode "constant differential pressure", you must choose the function **Feedback sensor** for the analog input of both sensors.

Related information

8.5.1 Connection terminals, advanced functional module, FM 300

16.20.1 Setpoint influence

16.48 Assisted pump setup

16.49 Setup, analog input

16.11 Built-in Grundfos sensor

Pump variant	Built-in Grundfos sensor
TPE3, TPE3 D	•
TPE2, TPE2 D	-

You can select the function of the built-in sensor in the **Built-in Grundfos sensor** menu.

Set the **Built-in Grundfos sensor** via the **Assisted pump setup** menu. See section Assisted pump setup.

If you perform the setting manually in the advanced control panel, you must enter the **Analog inputs** menu under the **Settings** menu in order to access the **Built-in Grundfos sensor** menu.

If you perform the setting manually via Grundfos GO, you need to enter the menu for the **Built-in Grundfos sensor** under the **Settings** menu.

Function

You can set the built-in sensor to these functions:

- · Grundfos diff. -pressure sensor
 - Not active
 - Feedback sensor
 - Setpoint influence
 - Other function.
- · Grundfos temperature sensor
 - Not active
 - Feedback sensor
 - Setpoint influence
 - Other function

Factory setting

See section Factory settings.

Related information

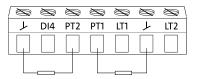
16.48 Assisted pump setup

34. Factory settings

16.12 Pt100/1000 inputs

Pump variant	Pt100/1000 inputs
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Wiring example:



Pt100/1000

To set the input, choose one of the below settings.

Function

You can set the inputs to these functions:

- Not active
- · Feedback sensor

The sensor is used for the selected control mode.

· Setpoint influence

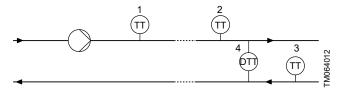
The input signal is used for influencing the setpoint.

· Other function

The sensor input is used for measurement or monitoring.

Measured parameter

Select one of the below parameters to be measured in the system by the sensor connected to the input.



Pos.	Sensor function/measured parameter
1	Liquid temp.
2	Temperature 1
3	Temperature 2
4	Differential temp.
Not shown	Ambient temp.

Measuring range

-58 to +399 °F (-50 to +204 °C).

Related information

8.5.1 Connection terminals, advanced functional module, FM 300

16.20.1 Setpoint influence

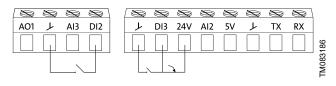
16.48 Assisted pump setup

16.49 Setup, analog input

16.13 Digital inputs

Pump variant	Digital inputs
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Wiring example:



Digital input

To set the input, make the settings below:

Function

Select one of these functions:

· Not active

When set to **Not active**, the input has no function.

External stop

When the input is deactivated, open circuit, the pump stops.

• Min. (minimum speed)

When the input is activated, the pump runs at the set minimum speed.

Max. (maximum speed)

When the input is activated, the pump runs at the set maximum speed.

· User-defined speed

When the input is activated, the motor runs at a speed set by the user.

External fault

When the input is activated, a timer starts. If the input is activated for more than 5 seconds, the pump stops and a fault is indicated. This function depends on input from external equipment.

· Alarm resetting

When the input is activated, a possible fault indication is reset.

Dry running

When this function has been selected, lack of inlet pressure or water shortage can be detected. When lack of inlet pressure or water shortage, dry running, is detected, the pump stops. The pump cannot restart as long as the input is activated. This requires the use of an accessory, such as these:

- a pressure switch installed on the inlet side of the pump
- a float switch installed on the inlet side of the pump.

Accumulated flow

When this function has been selected, the accumulated flow can be registered. This requires the use of a flowmeter which can give a feedback signal as a pulse per defined flow of water. See section Pulse flowmeter setup.

Predefined setpoint digit 1, applies only to digital input 2
 When digital inputs are set to a predefined setpoint, the pump operates according to a setpoint based on the combination of the activated digital inputs. See section Predefined setpoints.

Activate output

When the input is activated, the related digital output is activated. See Digital inputs/outputs. This is done without any changes to pump operation.

· Local motor stop

When the input is activated, the given pump in a multipump system stops without affecting the performance of the other pumps in the system.

The priority of the selected functions in relation to each other appears from section Priority of settings.

A stop command always has the highest priority.

Activation delay

Pump variant	Activation delay
TPE3, TPE3 D	-
TPE2, TPE2 D	•

Select the activation delay, T1.

It is the time between the digital signal and the activation of the selected function.

Range: 0 to 6000 seconds.

Duration timer mode

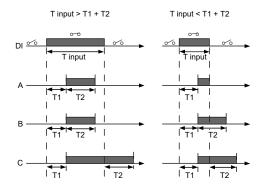
Select the mode. See figure Duration timer function of digital inputs.

- Not active
- · active with interrupt, mode A
- · active without interrupt, mode B
- · active with after-run, mode C.

Select the duration time, T2.

It is the time which, together with the mode, determines how long the selected function is active.

Range: 0 to 15,000 seconds.



0,000

Duration timer function of digital inputs

Pos.	Description
Α	Mode C
В	Mode B
С	Mode A
DI	Digital input

Related information

8.5.1 Connection terminals, advanced functional module, FM 300

16.14 Digital inputs/outputs

16.21 Predefined setpoints

16.24 Pulse flowmeter setup

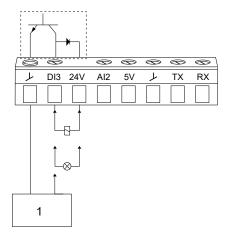
19. Priority of settings

16.14 Digital inputs/outputs

Pump variant	Digital inputs/outputs
TPE3, TPE3 D	•
TPE2, TPE2 D	•

You can select whether the interface is to be used as an input or output. The output is an open collector. You can connect the open collector to, for example, an external relay or a controller such as a PLC.

Wiring example:



Digital output, open collector

Pos.	Description	
1	External controller	

Mode

You can set the digital input or output 3 and 4 to act as digital input or digital output:

- Digital input
- Digital output.

Function

You can set the digital input or output 3 and 4 to the functions mentioned below:

You can set the signal outputs to the following:

- Operation
- · Pump running
- Ready
- Alarm
- · Warning.

Functions if the digital input or output is set to input:

- Not active
- Ext. stop
- · Min.
- Max.
- · User defined speed
- External fault
- Alarm resetting
- Dry running
- Accumulated flow
- Reverse rotation
- Predefined setpoint 2 (digital input/output 3)
- · Predefined setpoint 3 (digital input/output 4)
- · Local motor stop

Activate output

Functions if the digital input or output is set to output:

- Not active
- Ready
- Alarm
- Operation
- Pump running
- Warning
- Limit 1 exceeded
- Limit 2 exceeded
- · Limit 3 exceeded
- · Limit 4 exceeded
- · Digital input 1, state
- Digital input 2, state
- Digital input 3, state
- · Digital input 4, state

Related information

8.5.1 Connection terminals, advanced functional module, FM 300

16.13 Digital inputs

TM083187

16.16 Signal relay 1 and 2 (Relay outputs)

16.15 Activation delay

Pump variant	Activation delay
TPE3, TPE3 D	-
TPE2, TPE2 D	•

Select the activation delay, T1.

It is the time between the digital signal and the activation of the selected function.

Range: 0 to 6000 seconds.

Duration timer mode

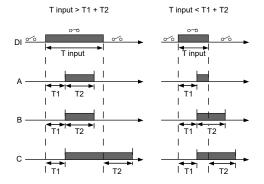
Select the mode.

- Not active
- · active with interrupt, mode A
- · active without interrupt, mode B
- · active with after-run, mode C.

Select the duration time, T2.

It is the time which, together with the mode, determines how long the selected function is active.

Range: 0 to 15,000 seconds.



Duration timer function of digital inputs

0,000

Pos.	Description
Α	Mode C
В	Mode B
С	Mode A
DI	Digital input

Related information

34. Factory settings

16.16 Signal relay 1 and 2 (Relay outputs)

Pump variant	Signal relays 1 and 2
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Function	Terminal*
Relay output 1	NC, C1, NO
Relay output 2	NC, C2, NO

^{*} See section Connection terminals, advanced functional module, FM 300.

The pump incorporates two signal relays for potential-free signalling. For further information, see section Signal relays.

Function

You can configure the signal relays to be activated by one of the following incidents:

- Not active
- Ready The pump can be running or is ready to run and no alarms are present.
- · Alarm There is an active alarm and the pump is stopped.
- "Operating" (Operation) "Operating" equals "Running" but the pump is still in operation when it has been stopped due to a warning.
- "Running" (Pump running)
- · Warning There is an active warning.
- Digital input 1, state Follows digital input 1. If digital input 1 is activated, output is also activated.
- **Digital input 2, state** Follows digital input 2. If digital input 2 is activated, output is also activated.
- **Digital input 3, state** Follows digital input 3. If digital input 3 is activated, output is also activated.
- **Digital input 4, state** Follows digital input 4. If digital input 4 is activated, output is also activated.
- Limit 1 exceeded When the Limit 1 exceeded function is activated, the signal relay is activated. See section Limitexceeded function.
- Limit 2 exceeded When the Limit 2 exceeded function is activated, the signal relay is activated. See section Limitexceeded function.
- Relubricate
- External fan control (Control of external fan) When you select "External fan control", the relay is activated if the internal temperature of the motor electronics reach a preset limit value.

Factory setting

See section Factory settings.

Related information

8.5.1 Connection terminals, advanced functional module, FM 300 16.23 Limit-exceeded function

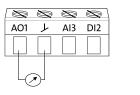
21. Signal relays

16.17 Analog output

Pump variant	Analog output
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The inputs and outputs available depend on the functional module fitted in the motor.

Wiring example:



Analog output, 0/4-20 mA, 0-10 V

The analog output enables external control systems to read specific operating data.

To set the analog output, make the following settings.

Output signal

Possible signal types:

- 0-10 V
- 0-20 mA
- 4-20 mA.

Function of analog output

Actual speed			
0 %	100 %	200 %	
0 V	10 V 5 V	10 V	
0 mA	20 mA	20 mA	
	10 mA	20 IIIA	
4 mA	20 mA	20 mA	
	12 mA	20 IIIA	

Sensor value		
Minimum	Maximum	
0 V	10 V	
0 mA	20 mA	
4 mA	20 mA	

Resulting setpoint		
0 %	100 %	
0 V	10 V	
0 mA	20 mA	
4 mA	20 mA	

Motor load		
0 %	100 %	
0 V	10 V	
0 mA	20 mA	
4 mA	20 mA	

Motor current			
0 %	100 %	200 %	
0 V	5 V	10 V	
0 mA	10 mA	20 mA	
4 mA	12 mA	20 mA	

Limit-exceeded function		
Output not active	Output active	
0 V	10 V	
0 mA	20 mA	
4 mA	20 mA	

Related information

8.5.1 Connection terminals, advanced functional module, FM 300

16.18 Controller (Controller settings)

Pump variant	Controller (Controller settings)
TPE3,TPE3 D	•
TPE2,TPE2 D	•

The pumps have a factory default setting of gain, K_p and integral time, T_i .

However, if the factory setting is not the optimum setting, you can change the gain and the integral time:

- Set the gain within the range from 0.1 to 20.
- Set the integral time within the range from 0.1 to 3600 s. If you select 3600 seconds, the controller functions as a P controller.

Furthermore, you can set the controller to inverse control.

This means that if the setpoint is increased, the speed is reduced. In the case of inverse control, set the gain within the range from -0.1 to -20.

Guidelines for setting of PI controller

The tables below show the recommended controller settings:

"Differential-pressure control"	K _p	T _i
	0.5	0.5
- Φ - Φ		
Δp Δ	0.5	L1 < 16.4 ft (5 m): 0.5 L1 > 16.4 ft (5 m): 3 L1 > 32.8 ft (10 m): 5

L1 = Distance ft (m) between pump and sensor.

Constant -	Κ _p			
temperature	Heating system ¹⁾	Cooling system ²⁾	T _i	
	0.5	-0.5	10 + 5L2	
12 t	0.5	-0.5	30 + 5L2	

In heating systems, an increase in pump performance results in a rise in temperature at the sensor.

- 2) In cooling systems, an increase in pump performance results in a drop in temperature at the sensor.
- L2: Distance in metres between the heat exchanger and the sensor.

Constant differential temperature	Κ _p	T _i
	0.5	10 + 5L2
Δt /	0.3	10 . 312

L2: Distance in metres between the heat exchanger and the sensor.

Constant flow rate	K _p	Ti
<u> </u>	0.5	0.5
Constant pressure	K _p	T _i
(P)	0.5	0.5
₁	0.5	0.5
Constant level	K _p	Ti
	-10	0
	10	0

General rules of thumb:

If the controller is too slow-reacting, increase the gain.

If the controller is hunting or unstable, dampen the system by reducing the gain or increasing the integral time.

Related information

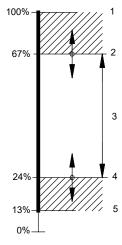
16.19 Operating range

Pump variant	Operating range
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Set the operating range as follows:

- Set the minimum speed within the range from fixed minimum speed to user-set maximum speed.
- Set the maximum speed within the range from user-set minimum speed to fixed maximum speed.

The range between the user-set minimum and maximum speeds is the operating range.



Example of minimum and maximum settings

Speeds below 25 % may result in noise from the shaft seal.

Pos.	Description
1	Fixed maximum speed
2	User-set maximum speed
3	Operating range
4	User-set minimum speed
5	Fixed minimum speed

Related information

34. Factory settings

16.20 External setpoint function

Pump variant	External setpoint function	
TPE3, TPE3 D	•	
TPE2, TPE2 D	•	

You can influence the setpoint by an external signal, either via one of the analog inputs or, if an advanced functional module is fitted, via one of the Pt100/1000 inputs.



Before you can enable the **External setpoint function**, you must set one of the analog inputs or Pt100/1000 inputs to **Setpoint influence**.

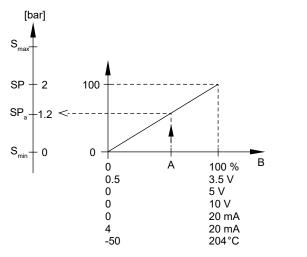
See section Analog inputs and Pt100/1000 inputs.

If more than one input has been set to **Setpoint influence**, the function selects the analog input with the lowest number, for example **Setting of pump**, and ignores the other inputs, for example **Analog input 3** or Pt100/1000 input 1.

Example with constant pressure with linear influence

Actual setpoint: actual input signal x (setpoint - sensor min.) + sensor min.

At a lower sensor value of 0 bar, a setpoint of 2 bar and an external setpoint of 60 %, the actual setpoint is 0.06 x (2 - 0) + 0 = 1.2 bar.



Example of setpoint influence with sensor feedback

Pos.	Description
A	Actual input signal, 60 %
В	External setpoint signal
SP	Setpoint
S _{max}	Sensor max.
S _{min}	Sensor min.
SPa	Actual setpoint

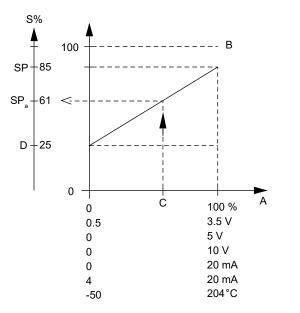
Example with constant curve with linear influence

Actual setpoint: actual input signal x (setpoint - user-set minimum speed) + user-set minimum speed.

At a user-set minimum speed of 25 %, a setpoint of 85 % and an external setpoint of 60 %, the actual setpoint is $0.60 \times (85-25) + 25 = 61 \%$.

In some cases, the maximum curve is limited to a lower speed. See figure below.

Example of setpoint influence with constant curve



Pos.	Description
Α	External setpoint signal
S%	Speed [%]
В	Fixed maximum speed
С	Actual input signal, 60 %
D	User-set min. speed
SP	Setpoint
SPa	Actual setpoint

Related information

16.6.11 Constant curve

16.10 Analog inputs

16.12 Pt100/1000 inputs

34. Factory settings

16.20.1 Setpoint influence

Pump variant	Setpoint influence
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The table below gives an overview of the types of setpoint influence and the availability depending on pump type.

	Pump type	
Setpoint influence	TPE3,	TPE2,
	TPE3 D	TPE2 D
Not active	•	•
Linear function	•	•
Linear with Stop	•	•
Influence table	•	•

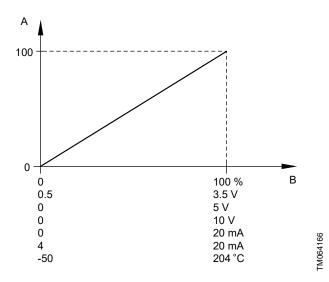
You can select these functions:

Not active

When set to **Not active**, the setpoint is not influenced from any external function.

Linear function

The setpoint is influenced linearly from 0 to 100 %.

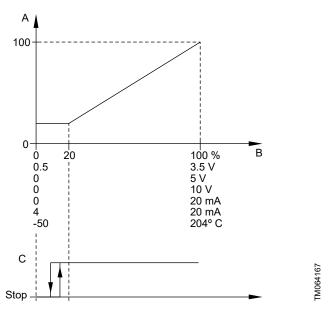


Linear function

Pos.	Description
Α	Setpoint influence [%]
В	External input

Linear with Stop

 In the input signal range from 20 to 100 %, the setpoint is influenced linearly. If the input signal is below 10 %, the pump changes to operating mode Stop. If the input signal is above 15 %, the operating mode is changed back to Normal.

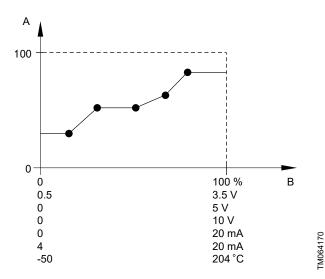


Linear with Stop

Pos.	Description
Α	Setpoint influence [%]
В	External input
С	Normal

Influence table

The setpoint is influenced by a curve made out of two to eight points. There will be a straight line between the points and a horizontal line before the first point and after the last point.



Influence table, example with five points

•	Pos.	Description
	Α	Setpoint influence [%]
•	В	External input

16.21 Predefined setpoints

Pump variant	Predefined setpoints
TPE3,TPE3 D	•
TPE2,TPE2 D	•

You can set and activate seven predefined setpoints by combining the input signals to digital inputs 2, 3 and 4 as shown in the table below.

Set the digital inputs 2, 3 and 4 to predefined setpoints if all seven predefined setpoints are to be used. You can also set one or two of the digital inputs to predefined setpoints but this will limit the number of predefined setpoints available.

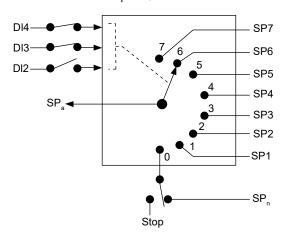
Digital inputs		s	— Setpoint
2	3	4	— Setpoliit
0	0	0	Normal setpoint or stop
1	0	0	Predefined setpoint 1
0	1	0	Predefined setpoint 2
1	1	0	Predefined setpoint 3
0	0	1	Predefined setpoint 4
1	0	1	Predefined setpoint 5
0	1	1	Predefined setpoint 6
1	1	1	Predefined setpoint 7

0: Open contact

1: Closed contact

Example

The figure below shows how you can use the digital inputs to set seven predefined setpoints. Digital input 2 is open and digital inputs 3 and 4 are closed. If you compare with the table above, you can see that Predefined setpoint 6 is activated.



Principle sketch showing how predefined setpoints function

Pos.	Description
SP	Setpoint
DI	Digital input
SPa	Actual set point
SPn	Normal set point

TM064269

If all digital inputs are open, the pump either stops or runs at the normal setpoint. Set the desired action with Grundfos GO or with the advanced control panel.

Related information

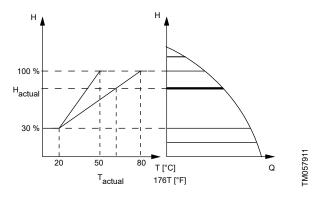
34. Factory settings

16.22 Temperature influence

Pump variant	Temperature influence
TPE3,TPE3 D	•
TPE2,TPE2 D	-

When the function is enabled in proportional- or constant-pressure control mode, the setpoint for head is reduced according to the liquid temperature.

You can set the temperature influence to function at liquid temperatures below +176 °F or +122 °F (80 °C or 50 °C). These temperature limits are called $T_{max.}$. The setpoint is reduced in relation to the head set which is equal to 100 % according to the characteristics below.



Temperature influence

In the above example, T_{max} , which is equal to +176 °F (+80 °C), has been selected.

The actual liquid temperature, $T_{actual},\, causes$ the setpoint for head to be reduced from 100 % to $H_{actual}.$

The temperature influence function requires the following:

- proportional-pressure or constant-pressure control mode
- · pump installed in flow pipe
- · system with flow-pipe temperature control.

Temperature influence is suitable for the following systems:

- Systems with variable flows, for example two-pipe heating systems, in which the enabling of the temperature influence function ensures a further reduction of the pump performance in periods with small heating demands and consequently a reduced flow-pipe temperature.
- Systems with almost constant flows, for example one-pipe heating systems and underfloor heating systems, in which variable heating demands cannot be registered as changes in the head as is the case with two-pipe heating systems. In such systems, you can only adjust the pump performance by enabling the temperature influence function.

Selecting the maximum temperature

In systems with a dimensioned flow-pipe temperature of:

- up to and including +131 °F (+55 °C), select $T_{max.}$ equal to 50 °C.
- above +131 °F (+55 °C), select T_{max} equal to +176 °F (80 °C).

You cannot use the temperature influence function in airconditioning and cooling systems.

Related information

16.23 Limit-exceeded function

Pump variant	Limit-exceeded function
TPE3,TPE3 D	•
TPE2,TPE2 D	•

This function can monitor a measured parameter or one of the internal values such as speed, motor load or motor current. If a set limit is reached, a selected action can take place. You can set two limit-exceeded functions meaning that you can monitor two parameters or two limits of the same parameter simultaneously. The function requires setting of the following:

Measured

Here you set the measured parameter to be monitored.

Limit

Here you set the limit which activates the function.

Hysteresis band

Here you set the hysteresis band.

Limit exceeded when

Here you can set if you want the function to be activated when the selected parameter exceeds or drops below the set limit.

Above limit

The function is activated if the measured parameter exceeds the set limit.

Below limit

The function is activated if the measured parameter drops below the set limit.

Action

If the value exceeds a limit, you can define an action. You can select the following actions:

No action

The pump remains in its current state. Use this setting if you only want to have a relay output when the limit is reached. See section Signal relay 1 and 2 (Relay outputs).

· Warning/alarm

There is a warning.

Stop

The pump stops.

• Min.

The pump reduces speed to minimum.

Max.

The pump increases speed to maximum.

User-defined speed

The pumps run at a speed set by the user.

Alarm + Stop

An alarm is given and the pump stops.

· Alarm + Min.

An alarm is given and the pump decreases speed to minimum.

· Alarm + Max.

An alarm is given and the pump increases speed to maximum.

· Alarm + User-defined speed

An alarm is given and the pump runs at a speed set by the user.

Detection delay

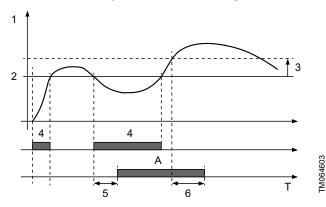
You can set a detection delay which ensures that the monitored parameter stays above or below a set limit in a set time before the function is activated.

Resetting delay

The resetting delay is the time from which the measured parameter differs from the set limit including the set hysteresis band and until the function is reset.

Example

The function is to monitor the outlet pressure of a pump. If the pressure is below 72.5 psi (5 bar) for more than 5 seconds, a warning must be given. If the outlet pressure is above 7 bar for more than 8 seconds, you must reset the warning.



Limit exceeded (example)

Pos.	Setting parameter	Setting
1	Measured	Outlet pressure
2	Limit	72.5 psi (5 bar)
3	Hysteresis band	29 psi (2 bar)
4	Limit exceeded when	Below limit
5	Detection delay	5 seconds
6	Resetting delay	8 seconds
Α	Limit-exceeded function active	-
-	Action	Warning

Related information

16.16 Signal relay 1 and 2 (Relay outputs)

34. Factory settings

16.24 Pulse flowmeter setup

Pump variant	Pulse flowmeter setup
TPE3,TPE3 D	•
TPE2,TPE2 D	•

You can connect an external pulse flowmeter to one of the digital inputs in order to register the actual and accumulated flows. Based on this, you can also calculate the specific energy.

To enable a pulse flowmeter, set one of the digital-inputs to **Accumulated flow** and set the pumped volume per pulse. See section Digital inputs.

Related information

16.13 Digital inputs

16.25 Ramps

Pump variant	Ramps
TPE3 (D)	•
TPE2 (D)	•

The ramps determine how quickly the motor can accelerate and decelerate, during start/stop or setpoint changes.

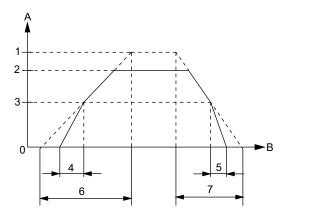
You can set the following:

- · acceleration time, 0.1 to 300 seconds
- · deceleration time, 0.1 to 300 seconds.

The times apply to the acceleration from 0 rpm to fixed maximum speed and the deceleration from fixed maximum speed to 0 rpm.

At short deceleration times, the deceleration of the motor may depend on load and inertia as there is no possibility of actively braking the motor.

If the power supply is switched off, the deceleration of the motor only depends on load and inertia.



Ramp-up and ramp-down

Pos.	Description
1	Rated
2	Maximum
3	Minimum
4	Initial ramp
5	Final ramp
6	Ramp-up
7	Ramp-down
Α	Speed
В	Time

Related information

34. Factory settings

16.26 Standstill heating

Pump variant	Standstill heating
TPE3, TPE3 D	•
TPE2, TPE2 D	•

You can use this function to avoid condensation in humid environments. When you set the function to **Active** and the pump is in operating mode **Stop**, a low AC voltage will be applied to the motor windings. The voltage is not high enough to make the motor rotate but ensures that sufficient heat is generated to avoid condensation in the motor including the electronic parts in the drive.



Remember to remove the drain plugs and fit a cover over the motor.

For further information, see section Outdoor installation.

Related information

7.9 Outdoor installation

34. Factory settings

16.27 Alarm handling

Pump variant	Alarm handling
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This setting determines how the pump must react in case of a sensor failure.

Alarm or warning types:

The alarm handling determines how the pump must react in case of a sensor failure.

Warning

A warning. There is no change in the operating mode.

Stop

The pump stops.

Min.

The pump reduces the speed to minimum.

Max

The pump increases the speed to maximum.

User defined speed

The pump runs at the speed set by the user.

Affected inputs:

- Analog input 1
- Analog input 2
- Analog input 3
- · Grundfos Direct Sensor
- Pt100/1000 input 1
- Pt100/1000 input 2
- Ligtec input.

16.28 Motor bearing monitoring

Pump variant	Motor bearing monitoring
TPE3, TPE3 D	•
TPE2, TPE2 D	•

You can set the motor bearing monitoring function to these values:

- Active
- Not active

When the function is set to **Active**, a counter in the controller will start counting the mileage of the bearings.

When the function is changed to **Active** again, the accumulated mileage is again used to calculate the replacement time.

Related information

16.29 Service

Pump variant	Service
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Motor bearing service

This display shows when to replace the motor bearings. The controller monitors the operating pattern of the motor and calculates the period between bearing replacements.

Displayable values:

- in 2 years
- in 1 year
- · in 6 months
- · in 3 months
- · in 1 month
- in 1 week
- Now!

Bearing replacements

Indicates the number of bearing replacements that have been done during the lifetime of the motor.

Motor bearing maintenance

When the bearing monitoring function is active, the controller gives a warning when the motor bearings are to be replaced.

When you have replaced the motor bearings, confirm this action by pressing **Bearings replaced**.

16.30 Number (Pump number)

Pump variant	Number (Pump number)
TPE3, TPE3 D	•
TPE2, TPE2 D	•

You can allocate a unique number to the pump. This makes it possible to distinguish between pumps in connection with bus communication.

Related information

34. Factory settings

16.31 Radio communication (Enable/disable radio comm.)

Pump variant	Radio communication (Enable/disable radio comm.)
TPE3, TPE3 D	•
TPE2, TPE2 D	•

You can set the radio communication to either enabled or disabled. You can use this function in areas where radio communication is not allowed.

IR communication remains active.

Related information

34. Factory settings

16.32 Language

Pump variant	Language
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in the advanced control panel. In this menu you can select the desired language. A number of languages are available.

16.33 Date and time (Set date and time)

Pump variant	Date and time (Set date and time)
TPE3, TPE3 D	•
TPE2, TPE2 D	•

You can set date and time as well as how they are to be shown in the display:

Select date format:

YYYY-MM-DD

DD-MM-YYYY

MM-DD-YYYY.

Select time format:

HH:MM 24-hour clock

HH:MM am/pm 12-hour clock.

- · Set date
- · Set time.

16.34 Unit configuration (Units)

Pump variant	Unit configuration
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The function is only available in the HMI $300\ \mathrm{and}\ 301$ operating panels.

In this menu you can select between SI and US units. The setting can be made generally for all parameters or customized for each individual parameter.

Related information

34. Factory settings

16.35 Buttons on product (Enable/disable settings)

Pump variant	Buttons on product (Enable/disable settings)
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Use this function to disable the option to make settings for protective reasons.

- If you use Grundfos GO and set the buttons to **Not active**, the buttons on the HMI 200 or 201 operating panel are disabled, except the **Radio communication** button.
- If you disable the buttons on pumps fitted with the HMI 300 or 301 operating panel via Enable/disable settings, you can still use the buttons to navigate through the menus but you cannot make changes directly on these operating panels. A lock symbol appears in the display. However, you can unlock the motor temporarily and allow settings by pressing the Up and Down buttons simultaneously for at least 5 seconds.

16.36 Delete history

Pump variant	Delete history
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The function is only available in the HMI 300 and 301 operating panels.

Use this function to delete the following historical data:

- · Delete operating log
- · Delete energy consumption.

16.37 Define Home display

Pump variant	Define Home display
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in the advanced control panel. In this menu, you can set the **Home** display to show up to four user-set parameters.

16.38 Display settings

Pump variant	Display settings
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in the advanced control panel.

In this menu you can adjust the display brightness and set whether or not the display is to turn off if no buttons have been activated for a period of time.

16.39 Store settings (Store actual settings)

Pump variant	Store actual settings
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Grundfos GO

In this menu, you can store the actual settings for later use in the same pump or in other pumps of the same type.

Advanced control panel

In this menu, you can store the actual settings for later use in the same pump.

16.40 Recall settings (Recall stored settings)

Pump variant	Recall settings (Recall stored settings)
TPE3, TPE3 D	•
TPE2, TPE2 D	•

Grundfos GO

In this menu, you can recall stored settings from a number of previously stored settings that the pump then uses.

Advanced control panel

In this menu, you can recall the last stored settings that the pump then uses.

16.41 Undo

Pump variant	Undo
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in Grundfos GO.

In this display, you can undo all settings that have been made with Grundfos GO in the current communication session. You cannot undo a **Recall stored settings** action.

16.42 Pump name

Pump variant	Pump name
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in Grundfos GO.

In this display, you can give the pump a name. In this way, you can easily identify the pump when connecting with Grundfos GO.

Related information

34. Factory settings

16.43 "Connection code"

Pump variant	"Connection code"
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in Grundfos GO.

You can set a connection code to avoid having to press the connection button each time and to restrict remote access to the product.

Setting the code in the product using Grundfos GO

- 1. Connect Grundfos GO to the product.
- 2. In the product dashboard, select "Settings".
- 3. Choose "Connection code".
- Enter the wanted code and press [OK]. The code must be a character string, ASCII. You can always modify the code. The old code is not needed.

Setting the code in Grundfos GO

You can set a default connection code in Grundfos GO so that it automatically attempts to connect to the selected product via this code.

When you select a product with the same connection code in Grundfos GO, Grundfos GO automatically connects to the product and you do not have to press the connection button on the module.

Set the default code in Grundfos GO in this way:

- 1. In the main menu, under "General", select "Settings".
- 2. Choose "Remote".
- Enter the connection code in the field "Preset connection code". The field now says "Connection code set".

You can always modify the default connection code by pressing [Delete] and entering a new one.

If Grundfos GO fails to connect and ask you to press the connection button on the product, it means that the product has no connection code or has a different connection code. In this case, you can only establish connection via the connection button.

After setting a connection code, you must switch off the product until the light in Grundfos Eye turns off before you can use the new connection code.

Factory setting

See section Factory settings.

Related information

34. Factory settings

16.44 Run start-up guide

Pump variant	Run start-up guide
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in the advanced control panel.

The startup guide automatically starts when you start the pump for the first time.

You can always run the startup guide later via this menu.

The startup guide guides you through the general settings of the pump.

- · Language. See section Language.
- · Select date format.*

See section "Date and time" (Set date and time).

Set date.*

See section "Date and time" (Set date and time).

Select time format.*

See section "Date and time" (Set date and time).

· Set time.*

See section "Date and time" (Set date and time).

- · Setting of pump
 - Go to Home.
 - Run with Constant curve/Run with Constant pressure.
 See section Control mode.
 - Go to "Assisted pump setup".
 See section Assisted pump setup.
 - Return to factory settings.

Related information

16.6 Control mode

16.32 Language

16.33 Date and time (Set date and time)

16.48 Assisted pump setup

23. Identification of functional module

16.45 Alarm log

Pump variant	Alarm log
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu contains a list of logged alarms from the product. The log shows the name of the alarm, when the alarm occurred and when it was reset.

16.46 Warning log

Pump variant	Warning log
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu contains a list of logged warnings from the product. The log shows the name of the warning, when the warning occurred and when it was reset.

16.47 Assist

Pump variant	Assist
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The menu consist of functions which take you through the steps needed to set the pump.

16.48 Assisted pump setup

Pump variant	Assisted pump setup
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The menu guides you through the following:

Setting of pump

- · Selection of control mode. See section Control mode.
- · Configuration of feedback sensors.
- Adjusting the setpoint. See section Setpoint.
- Controller settings. See section Controller (Controller settings).
- Summary of settings.

Example of how to use the Assisted pump setup for setting up the pump to constant pressure:

Grundfos GO

- 1. Open the Assist menu.
- Select Assisted pump setup.
- 3. Select the control mode Constant pressure.
- 4. Read the description of this control mode.
- 5. Select which analog input to use as sensor input.
- Select sensor function according to where the sensor is installed in the system. See figure Overview of sensor locations in section Analog inputs.
- Select electrical input signal according to the sensor specifications.
- 8. Select measuring unit according to the sensor specifications.
- 9. Set the minimum and maximum sensor values according to the sensor specifications.
- 10. Set the desired setpoint.

^{*} Applies only for pumps with advanced functional module, FM 300. For further information, see section Identification of functional module.

- Set the controller settings K_p and T_i. See the recommendations in section Controller (Controller settings).
- 12. Type the pump name.
- 13. Check the summary of settings and confirm them.

Advanced control panel

- 1. Open the Assist menu.
- 2. Select Assisted pump setup.
- 3. Select the control mode Const. pressure.
- 4. Select which analog input to be used as sensor input.
- Select the measured parameter to be controlled. See figure Overview of sensor locations in section Analog inputs.
- 6. Select measuring unit according to the sensor specifications.
- Set the minimum and maximum sensor values according to the sensor specifications.
- 8. Select electrical input signal according to the sensor specifications.
- 9. Set the setpoint.
- 10. Set the controller settings K_p and T_i . See recommendations in section Controller (Controller settings).
- 11. Check the summary of settings and confirm them by pressing [OK].

Related information

16.2 Setpoint

16.6 Control mode

16.10 Analog inputs

16.18 Controller (Controller settings)

16.49 Setup, analog input

Pump variant	Setup, analog input
TPE3, TPE3 D	•
TPE2, TPE2 D	•

This menu is only available in the advanced control panel.

The menu guides you through the following:

Setup, analog input

- Analog inputs 1 to 3. See section Analog inputs.
- Pt100/1000 input 1 and 2. See section Pt100/1000 inputs.
- Adjusting the setpoint. See section Setpoint.
- Summary.

Related information

16.2 Setpoint

16.10 Analog inputs

16.12 Pt100/1000 inputs

16.50 Setting of date and time

Pump variant	Setting of date and time		
TPE3, TPE3 D	•		
TPE2, TPE2 D	•		

This menu guides you through the following:

- Select date format. See section "Date and time" (Set date and time).
- Set date. See section "Date and time" (Set date and time).
- Select time format. See section "Date and time" (Set date and time).
- · Set time. See section "Date and time" (Set date and time).

Related information

16.33 Date and time (Set date and time)

16.51 Multipump setup

Pump variant	Multipump setup
TPE3, TPE3 D	•
TPE2, TPE2 D	•

The function **Multi-pump function** enables the control of up to four motors connected in parallel without the use of external controllers. The pumps or motors in a system communicate with each other via the wireless GENIair connection or the wired GENI connection.

You can set a multipump system via the master motor, which is the first selected motor.

If several pumps or motors in the system have sensors, they can all function as the master and take over the master function if the other fails. This provides additional redundancy in the multimotor system. You can choose between the following multimotor functions:

16.51.1 Alternating operation

Alternating operation functions as a duty-standby operating mode and is possible with two pumps of same size and type connected in parallel. The main purpose of the function is to ensure an even amount of running hours and to ensure that the standby pump takes over if the running pump stops due to an alarm.

Each pump requires a check valve in series with the pump.

You can choose between two alternating operation modes:

- Alternating operation, time
 Pump changeover to the other is based on time.
- Alternating operation, energy
 Pump changeover to the other is based on energy consumption.

If the duty pump fails, the other pump takes over automatically.

16.51.2 Backup operation

Backup operation is possible with two pumps of same size and type connected in parallel. Each pump requires a check valve in series with the pump.

One pump is operating continuously. The backup pump is operated for a short time each day to prevent seizing up. If the duty pump stops due to a fault, the backup pump starts automatically.

16.51.3 Cascade operation

Cascade operation ensures that the pump performance is automatically adapted to the consumption by switching pumps on or off. The system thus runs as energy-efficiently as possible with a constant pressure and a limited number of pumps.

When a twin-head pump is running in constant pressure control mode, the second pump head starts at 90 % and stops at 50 % performance.

All pumps in operation run at equal speed. Pump changeover is automatic and depends on energy, operating hours and fault. Pump system:

- · Twin-head pump.
- Two or four single-head pumps connected in parallel. The pumps must be of the same type and size. Each pump requires a non-return valve in series with the pump.

Set the control mode to Const. pressure or Const. curve.

This function is available with up to 4 motors installed in parallel. The motors must be of the same size and the pumps must be of the same model.

- The performance is adjusted to the demand through cutting pumps in or out and through parallel control of the pumps in operation.
- The controller maintains a constant pressure through continuous adjustment of the speed of the pumps.
- Pump changeover is automatic and depends on load, operating hours and fault detection.
- · All pumps in operation run at the same speed.
- The number of pumps in operation also depends on the energy consumption of the pumps. If only one pump is required, two pumps will run at a lower speed if this results in a lower energy consumption.
- If several motors in the system have a sensor, they can all function as master and take over the master function if the other fails

16.51.4 Sensor to be used

Define the sensor to be used for controlling the pump system. If a sensor is placed in a way that it is able to measure the sensor output from all pumps in the system, for example, in the manifold, then select Master pump sensor.

If a sensor is placed on, or across the individual pumps, for example, installed behind non-return valves and not able to measure the sensor output from all pumps, then select Running pump sensor.

16.51.5 Setting a multipump system

You can set a multipump system in the following ways:

- · Grundfos GO and wireless pump connection
- · Grundfos GO and wired pump connection
- Advanced control panel and wireless pump connection
- Advanced control panel and wired pump connection

See step-by-step descriptions below.

Grundfos GO and wireless pump connection

- 1. Power on both pumps.
- 2. Establish contact to one of the pumps with Grundfos GO.
- Set the needed analog and digital inputs via Grundfos GO according to the connected equipment and the required functionality. See section Assisted pump setup.
- Assign a pump name to the pump using Grundfos GO. See section "Pump name".
- 5. Disconnect Grundfos GO from the pump.
- 6. Establish contact to the other pump.
- Set the needed analog and digital inputs via Grundfos GO according to the connected equipment and the required functionality. See section Assisted pump setup.
- 8. Assign a pump name to the pump using Grundfos GO. See section "Pump name".
- 9. Select the "Assist" menu and "Multipump setup".
- Select the desired multipump function. See sections Alternating operation, Backup operation and Cascade operation.
- 11. Press [>] to continue.
- 12. Set the time for pump changeover such as the time at which the alternation between the two pumps is to take place. This step applies only if you have selected "Alternating operation, time" and if the pumps are fitted with FM 300.
- 13. Press [>] to continue.
- 14. Select "Radio" as the communication method to be used between the two pumps.
- 15. Press [>] to continue.
- 16. Press "Select pump 2".
- 18. Press [>] to continue.
- 19. Confirm the multipump setup by pressing [Send].
- 20. Press [Finish] in the "Setup complete" dialog box.
- Wait for the green indicator light in the middle of Grundfos Eye to light up.

The multipump system has now been set.

Grundfos GO and wired pump connection

- Connect the two pumps with each other with a 3-core screened cable between the GENIbus terminals A, Y, B.
- 2. Power on both pumps.
- 3. Establish contact to one of the pumps with Grundfos GO.
- Set the needed analog and digital inputs via Grundfos GO according to the connected equipment and the required functionality. See section Assisted pump setup.
- Assign a pump name to the pump using Grundfos GO. See section "Pump name".
- Assign pump number 1 to the pump. See section "Number" (Pump number).
- 7. Disconnect Grundfos GO from the pump.
- 8. Establish contact to the other pump.
- Set the needed analog and digital inputs via Grundfos GO according to the connected equipment and the required functionality. See section Assisted pump setup.
- 10. Assign a pump name to the pump using Grundfos GO. See section "Pump name".
- Assign pump number 2 to the pump. See section "Number" (Pump number).
- 12. Select the "Assist" menu and choose "Multipump setup".
- Select the desired multipump function. See sections Alternating operation, Backup operation and Cascade operation.
- 14. Press [>] to continue.
- 15. Set the time for pump changeover such as the time at which the alternation between the two pumps is to take place. This step applies only if you have selected "Alternating operation, time" and if the pumps are fitted with FM 300.
- 16. Press [>] to continue.
- 17. Select "BUS cable" as the communication method to be used between the two pumps.
- 18. Press [>] to continue.
- 19. Press "Select pump 2".
- 20. Select the additional pump from the list. Use the [OK] or ⊛ button to identify the pump.
- 21. Press [>] to continue.
- 22. Press [Send].
- 23. Press [Finish] in the "Setup complete" dialog box.
- Wait for the green indicator light in the middle of Grundfos Eye to light up.

The multipump system has now been set.

Advanced control panel and wireless pump connection

- 1. Power on both pumps.
- On both pumps, set the needed analog and digital inputs according to the connected equipment and the required functionality. See section Assisted pump setup.
- Select the Assist menu on one of the pumps and choose Setup of multi-pump system.
- 4. Press [>] to continue.
- 5. Select **Wireless** as the communication method to be used between the two pumps.
- 6. Press [>] to continue.
- Select the desired multipump function. See sections Alternating operation, Backup operation and Cascade operation.
- 8. Press [>] three times to continue.
- 9. Press [OK] to search for other pumps. The green indicator light in the middle of Grundfos Eye flashes on the other pumps.
- 10. Press the connect button on the pump which is to be added to the multipump system.
- 11. Press [>] to continue.
- 12. Set the time for pump changeover such as the time at which the alternation between the two pumps is to take place. This step applies only if you have selected "Alternating operation, time" and if the pumps are fitted with FM 300.
- 13. Press [>] to continue.
- 14. Press [OK]. The multipump function icons appear in the bottom of the control panels.

The multipump system has now been set.

Advanced control panel and wired pump connection

- Connect the two pumps with each other with a 3-core screened cable between the GENIbus terminals A, Y, B.
- Set the needed analog and digital inputs according to the connected equipment and the required functionality. See section Assisted pump setup.
- Assign pump number 1 to the first pump. See section "Number" (Pump number).
- Assign pump number 2 to the other pump. See section "Number" (Pump number).
- Select the Assist menu on one of the pumps and choose Setup of multi-pump system.
- 6. Press [>] to continue.
- Select Wired GENIbus as the communication method to be used between the two pumps.
- 8. Press [>] twice to continue.
- Select the desired multipump function. See sections Alternating operation, Backup operation and Cascade operation.
- 10. Press [>] to continue.
- 11. Press [OK] to search for other pumps.
- 12. Select the additional pump from the list.
- 13. Press [>] to continue.
- 14. Set the time for pump changeover such as the time at which the alternation between the two pumps is to take place. This step applies only if you have selected "Alternating operation, time" and if the pumps are fitted with FM 300.
- 15. Press [>] to continue.
- Press [OK]. The multipump function icons will appear in the bottom of the control panels.

The multipump system has now been set.

Disabling the multipump function via Grundfos GO

- 1. Select the "Assist" menu.
- 2. Select "Multipump setup".
- 3. Select "Disable".
- 4. Press [>] to continue.

- 5. Confirm the multipump setup by pressing [Send].
- 6. Press [Finish].

The multipump function has now been disabled.

Disabling a multipump via advanced control panel

- 1. Select the **Assist** menu.
- 2. Select Setup of multi-pump system.
- 3. Press [>] to continue.
- 4. Confirm No multi-pump function by pressing [OK].
- 5. Press [>] to continue.
- 6. Press [OK].

The multipump system has now been disabled.

Related information

16.30 Number (Pump number)

16.42 Pump name

16.48 Assisted pump setup

16.51.1 Alternating operation

16.51.2 Backup operation

16.51.3 Cascade operation

16.51 Multipump setup

16.52 Description of control mode

Pump variant	Description of control mode		
TPE3, TPE3 D	•		
TPE2, TPE2 D	•		

This menu is only available in the advanced control panel.

This menu describes each of the possible control modes. See also section Control mode.

Related information

16.6 Control mode

16.53 Assisted fault advice

Pump variant	Assisted fault advice	
TPE3, TPE3 D	•	
TPE2, TPE2 D	•	

This menu gives guidance and corrective actions in case of pump failures.

17. Selecting control mode

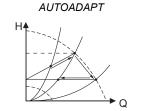
System application

Recommended for most heating systems, especially in systems with relatively large pressure losses in the distribution pipes. See description under proportional pressure.

In replacement situations where the proportional-pressure duty point is unknown.

The duty point has to be within the AUTOADAPT operating range. During operation, the pump automatically adjusts to the actual system characteristic.

This setting ensures minimum energy consumption and low noise level from valves, which reduces operating costs and increases comfort.



Select this control mode

The FLOWADAPT control mode is a combination of AUTOADAPT and FLOWLIMIT.

This control mode is suitable for systems where you want a maximum flow limit, FLOWLIMIT. The pump continuously monitors and adjusts the flow, thus ensuring that the selected FLOWLIMIT is not exceeded.

Main pumps in boiler applications where a steady flow through the boiler is required. No extra energy is used for pumping too much liquid into the system.

In systems with mixing loops, you can use the control mode to control the flow in each loop.

Renefits

- Enough water for all loops at peak load conditions if you have set each loop to the right maximum flow.
- The dimensioned flow for each zone, required heat energy, is determined by the flow from the pump.
 - You can set this value precisely in the FLOWADAPT control mode without the use of pump throttling valves.
- When the flow is set lower than the balancing valve setting, the pump ramps down instead of losing energy by pumping against a balancing valve.
- · Cooling surfaces in air-conditioning systems can operate at high pressure and low flow.

In systems with relatively large pressure losses in the distribution pipes and in air-conditioning and cooling systems.

- · Two-pipe heating systems with thermostatic valves and the following:
 - very long distribution pipes
 - strongly throttled pipe balancing valves
 - differential-pressure regulators
 - large pressure losses in those parts of the system through which the total quantity of water flows, for example boiler, heat exchanger and distribution pipe up to the first branching.
- Primary circuit pumps in systems with large pressure losses in the primary circuit.
- Air-conditioning systems with the following:
 - heat exchangers, fan coils
 - cooling ceilings
 - cooling surfaces.

In systems with relatively small pressure losses in the distribution pipes.

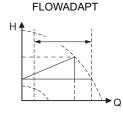
- Two-pipe heating systems with thermostatic valves and the following:
 - sized for natural circulation
 - small pressure losses in those parts of the system through which the total quantity of water flows, for example boiler, heat exchanger and distribution pipe up to the first branching or modified to a high differential temperature between flow pipe and return pipe, for example district heating.
- Underfloor heating systems with thermostatic valves.
- One-pipe heating systems with thermostatic valves or pipe balancing valves.
- · Primary circuit pumps in systems with small pressure losses in the primary circuit.

In systems with a fixed system characteristic.

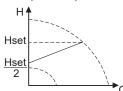
Examples

- · one-pipe heating systems
- boiler shunts
- systems with three-way valves
- domestic hot-water circulation.

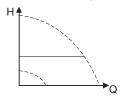
You can use FLOWLIMIT with advantage to control the maximum circulation flow.



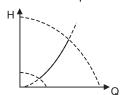
Proportional pressure



Constant differential pressure



Constant temperature and constant differential temperature

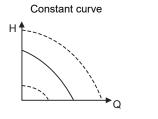


System application Select this control mode

If an external controller is installed, the pump is able to change from one constant curve to another, depending on the external signal.

You can also set the pump to operate according to the maximum or minimum curve, like an uncontrolled pump:

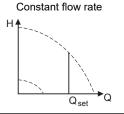
- Use the maximum-curve mode in periods in which a maximum flow is required.
 This operating mode is for instance suitable for hot-water priority.
- You can use the minimum-curve mode in periods in which a minimum flow is required.
 This operating mode is for instance suitable for manual night setback if you do not want automatic night setback.



In systems requiring a constant flow, independently of pressure drop.

Examples

- · chillers for air-conditioning
- heating surfaces
- · cooling surfaces.



In systems requiring a constant tank level, independently of the flow rate.

Examples

- · process water tanks
- boiler condensate tanks.

Constant level

In systems with pumps operating in parallel.

The multipump function enables the control of two to four single-head pumps connected in parallel and twin-head pumps without the use of external controllers. The pumps in a multipump system communicate with each other via the wireless GENIair connection or the wired GENI connection.

Assist menu Multipump setup

18. Bus signal

The pump supports serial communication via an RS-485 input. The communication is carried out according to the Grundfos GENIbus protocol and enables connection to a other pumps as well as a building management system or another external control system.

Via a bus signal, you can remote-set pump operating parameters, such as setpoint and operating mode. At the same time, the pump can, via the bus, provide status information about important parameters, such as actual value of control parameter, input power and fault indications.

Contact Grundfos for further information.



If you use a bus signal, the number of settings available via Grundfos Go are reduced.

19. Priority of settings

You can always set the pump to stop by pressing e on the pump control panel. When the pump is not in **Stop** mode, you can always stop the pump by continuously pressing e. Furthermore, you can set the pump to maximum speed by continuously pressing e. You can always set the pump to operation at maximum speed or to stop with Grundfos GO.

If two or more functions are enabled at the same time, the pump will operate according to the function with the highest priority.

Example

If you have set the pump to maximum speed via the digital input, the pump control panel or Grundfos GO can only set the pump to **Manual** or **Stop**.

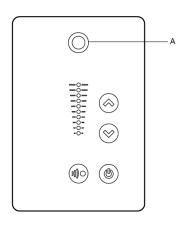
The priority of the settings appears from the table below.

Priority	Start-stop button	Grundfos GO or control panel on the motor	Digital input	Bus communication
1	Stop			
2		Stop 3)		
3		Manual		
4		"Max. speed" 3)/		
		"User-defined speed"		
5			Stop	
6			"User-defined speed"	
7				Stop
8				"Max. speed"
9				"Min. speed"
10				"Start"
11			"Max. speed"	
12		"Min. speed"		
13			"Min. speed"	
14			"Start"	
15		"Start"		

^{3) &}quot;Stop" and "Max. speed" settings made with Grundfos GO or on the motor control panel can be overruled by another operating-mode command sent from a bus, for example "Start". If the bus communication is interrupted, the motor resumes its previous operating mode, for example "Stop", selected with Grundfos GO or on the motor control panel.

20. Grundfos Eye

The operating condition of the pump is indicated by Grundfos Eye on the control panel.



Grundfos Eye

Grundfos Eye	Indication	Description
00000	No lights on.	The power is off. The pump is not running.
<u> </u>	The two opposite green indicator lights are rotating in the direction of rotation of the pump when seen from the non-drive end.	The power is on. The pump is running.
00000	The two opposite green indicator lights are permanently on.	The power is on. The pump is not running.
<u> </u>	One yellow indicator light is rotating in the direction of rotation of the motor when seen from the non-drive end.	Warning. The pump is running.
00000	One yellow indicator light is permanently on.	Warning. The pump has stopped.
00000	The two opposite red indicator lights are flashing simultaneously.	Alarm. The pump has stopped.
	The green indicator light in the middle flashes quickly four times.	This is a feedback signal which the pump gives in order to ensure identification of itself.
	The green indicator light in the middle flashes continuously.	Grundfos GO or another pump is trying to communicate with the pump. Press � ⊛ on the pump control panel to allow communication.
	The green indicator light in the middle is permanently on.	Remote control with the Grundfos GO via radio. The pump is communicating with Grundfos GO via radio connection.
	The green indicator light in the middle flashes quickly while the Grundfos Go is exchanging data with the pump. It takes a few seconds.	Remote control with Grundfos GO via infrared light. The pump is receiving data from Grundfos GO via infrared communication.

64

21. Signal relays

The pump has two outputs for potential-free signals via two internal relays.

You can set the signal outputs to Operation, Pump running, Ready, Alarm and Warning.

The functions of the two signal relays appear from the table below:

		Contact	position fo	r signal rela	ays when a	ctivated	- Operating
Description	Grundfos Eye	Operation	Pump running	Ready	Alarm	Warning	mode
The power is off.	Off	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	-
The pump runs in Normal mode.	Green, rotating	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Normal, Min. or Max.
The pump runs in Manual mode.	Green, rotating	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Manual
The pump is in operating mode Stop .	Green, steady	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Stop
Warning, but the pump runs.	Pellow, rotating	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Normal, Min. or Max.
Warning, but the pump runs in Manual mode.	Pellow, rotating	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Manual
Warning, but the pump was stopped via Stop command.	Yellow, steady	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Stop
Alarm, but the pump runs.	SOOO	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Normal, Min. or Max.
Alarm, but the pump runs in Manual mode.	SOPPE Red, rotating	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Manual
The pump has stopped due to an alarm.	Red, flashing	C NO NC	C NO NO	C NO NO	C NO NO	C C NO NO	Stop

22. Installing a communication interface module

DANGER

Electric shock



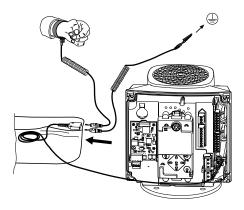
Death or serious personal injury

Switch off the power supply to the motor and to the signal relays. Wait at least 5 minutes before starting any work on the motor. Make sure that the power supply cannot be accidentally switched on.

I

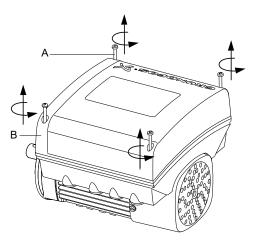
Always use an antistatic service kit when handling electronic components. This prevents static electricity from damaging the components.

When unprotected, place the component on the antistatic cloth.



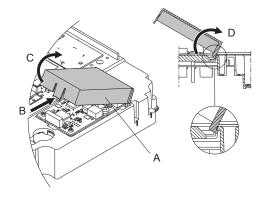
Antistatic service kit

 Loosen the four screws (A) and remove the terminal box cover (B).



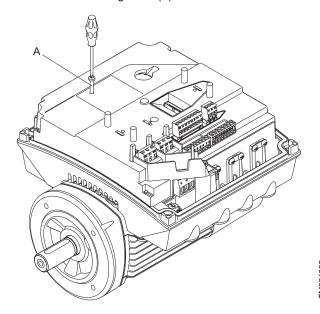
Removing the terminal box cover

Remove the CIM cover (A) by pressing the locking tab (B) and lifting the end of the cover (C). Then lift the cover off the hooks (D).



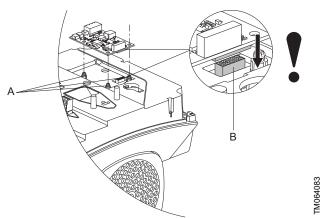
Removing the CIM cover

3. Remove the securing screw (A).



Removing the securing screw

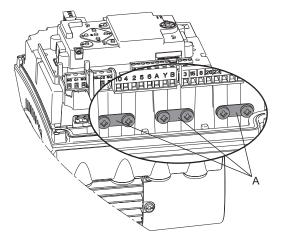
Fit the CIM module by aligning it with the three plastic holders
(A) and the connecting plug (B). Press home the module using
your fingers.



Fitting the CIM module

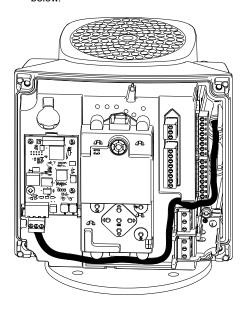
- 5. Fit and tighten the securing screw (fig. *Removing the securing screw*, A) to 1.3 Nm.
- 6. Make the electrical connections to the CIM module as described in the instructions delivered with the module.
- 7. Connect the cable screens of the bus cables to ground via one of the ground clamps (A).

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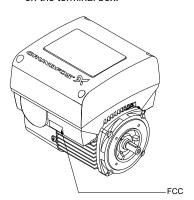
Connecting the cable screens to ground

8. Route the wires for the CIM module. See the example in figure



Example of wire routing

- 9. Fit the CIM cover.
- 10. If the CIM module is supplied with an FCC label, then place this on the terminal box.



FCC label

11. Fit the terminal box cover (B) and cross-tighten the four mounting screws (A) to 6 Nm.



Make sure that the terminal box cover is aligned with the control panel. See section Changing the position of the control panel.

Related information

25. Changing the position of the control panel

23. Identification of functional module

You can identify the module in one of the following ways:

Grundfos GO

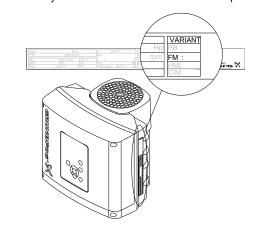
Select the Module type menu under Status.

Pump display

If the pump is fitted with the advanced control panel, select **Module** type menu under Status.

Motor nameplate

You can identify the fitted module on the motor nameplate.



Identification of functional module

Variant	Description
FM 200	Standard functional module
FM 300	Advanced functional module

24. Identification of control panel

You can identify the module in one of the following ways:

Grundfos GO

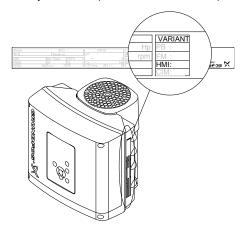
Select the Module type menu under Status.

Pump display

For pumps fitted with the advanced control panel, you can select the control panel in the **Module type** menu under **Status**.

Motor nameplate

You can identify the control panel on the motor nameplate.



Identification of control panel

Variant	Description
HMI 200	Standard control panel
HMI 300	Advanced control panel

25. Changing the position of the control panel

DANGER

Electric shock

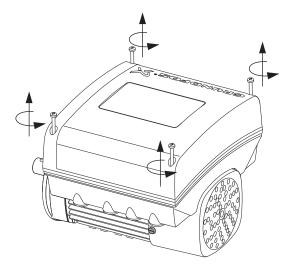


Death or serious personal injury

 Switch off the power supply to the motor and to the signal relays. Wait at least 5 minutes before starting any work on the motor. Make sure that the power supply cannot be accidentally switched on.

You can turn the control panel 180 $^{\circ}$. Follow the instructions below.

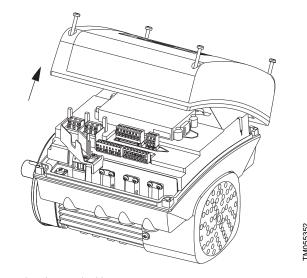
1. Loosen the four screws, TX25, of the terminal box cover.



Loosening the screws

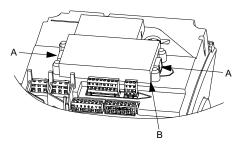
TM064013

2. Remove the terminal box cover.



Removing the terminal box cover

3. Press and hold in the two locking tabs, A, while gently lifting the plastic cover, B.



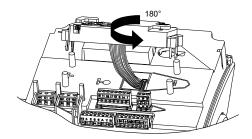
Lifting the plastic cover

FM05535

4. Turn the plastic cover 180 °.

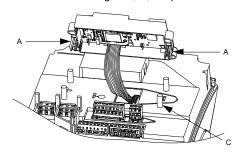


Do not twist the cable more than 90 °.



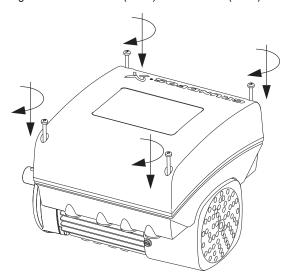
Turning the plastic cover

Position the plastic cover correctly on the four rubber pins, C. Make sure that the locking tabs, A, are placed correctly.



Re-positioning the plastic cover

- Fit the terminal box cover, and make sure that it is also turned 180 ° so that the buttons on the control panel are aligned with the buttons on the plastic cover.
- 7. Tighten the four screws (TX25) with 3.69 lbf-ft (5 Nm).



Fitting the terminal box cover

26. Servicing the product

DANGER

Dimensional sketch



Death or serious personal injury

Switch off the power supply to the motor and to the signal relays. Wait at least 5 minutes before starting any work on the motor. Make sure that the power supply cannot be accidentally switched on.

DANGER

TM055354

TM055355

Magnetic field

Death or serious personal injury

 Do not handle the motor or rotor if you have a pacemaker.

DANGER

Hazardous liquids

Death or serious personal injury



- If the pump is used for a liquid which is injurious to health, it will be classified as contaminated. In such cases, take proper precautions to avoid injury to health when operating or working on the pump.
- Wear personal protection equipment.

H

CAUTION

Hot or cold liquids

Minor or moderate personal injury

- Wear personal protection equipment.

26.1 Maintenance

26.1.1 Pump

The pump is maintenance-free.

If the pump is to be drained for a long period of inactivity, inject a few drops of silicone oil on the shaft between the motor stool and the coupling. This prevents the shaft seal faces from sticking.

Pumps with BQQE shaft seal must be operated minimum once every month in minimum 5 minutes to prevent the shaft seal faces from sticking.

26.1.2 Motor

If service is needed on the product, contact Grundfos Service.

26.2 Service

If Grundfos is requested to service the pump, you must clean it before returning it. If you cannot clean the pump properly, then provide Grundfos with all relevant information about the pumped liquid.

If the above is not fulfilled, Grundfos can refuse to accept the pump for service.

Possible costs of returning the pump are to be paid by the customer.

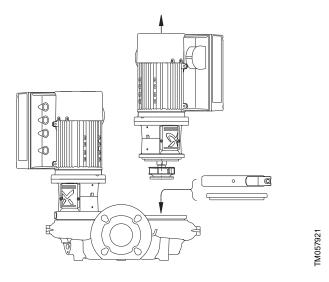
26.2.1 Integral shaft and coupling

TPE2 and TPE3 pumps have integral shaft and coupling. We recommend that you do not remove the motor.

If you have removed the motor, you must remove the motor stool in order to refit the motor correctly. Otherwise the shaft seal may be damaged.

26.2.2 Blanking flanges

For twin-head pumps, a blanking flange with a pump casing gasket is available.



Fitting the blanking flange

If one pump requires service, fit the blanking flange to allow the other pump to continue operating.

27. Cleaning the product

WARNING

Electric shock



Death or serious personal injury

 Switch off the power supply to the motor and the signal relays. Confirm that the terminal box cover is intact before spraying water on the product.

To avoid condensation in the motor, let the motor cool down before spraying it with cold water.

28. Fault finding

DANGER



Electric shock

Death or serious personal injury

- Switch off the power supply to the motor and to the signal relays. Wait at least 5 minutes before starting any work on the motor. Make sure that the power supply cannot be accidentally switched on.



DANGER

Magnetic field

Death or serious personal injury

- Do not handle the motor or rotor if you have a pacemaker.

WARNING

Hazardous liquids



Death or serious personal injury

- If the pump is used for a liquid which is injurious to health, it will be classified as contaminated. In such cases, take proper precautions to avoid injury to health when operating or working on the pump.
- Wear personal protection equipment.

CAUTION



Hot or cold liquids

Minor or moderate personal injury

- Wear personal protection equipment.

Fault Cause and remedy	
	Supply failure.
The motor does not run when started.	The fuses are blown.
	The motor is defective.
	Supply failure.
Natar slave when the payon supply is suitabled an	The cable connection is loose or faulty.
Motor alarm when the power supply is switched on.	The motor winding is defective.
	The pump is mechanically blocked.
Occasional materials	The supply voltage is periodically too low or too high.
Occasional motor alarm.	 The differential pressure across pump is too low.
No modern dame had the assume days and man	Check the power supply.
No motor alarm, but the pump does not run.	Check fuses.
	The pump inlet pressure is too low.
The pump performance is not constant.	The inlet pipe or pump is partly blocked by impurities.
	The pump draws in air.
	The inlet pipe or pump is blocked by impurities.
The more more but delivers as weten	 The foot or check valve is blocked in closed position.
The pump runs but delivers no water.	There is a leakage in the inlet pipe.
	There is air in the inlet pipe or pump.
	There is a leakage in the inlet pipe.
The pump runs backwards when switched off. *	The foot or check valve is defective.
	 The foot or check valve is blocked in open or partly open position.
Leakage in shaft seal.	The shaft seal is defective.
	The pump is cavitating.
Noise.	 The pump does not rotate freely (frictional resistance) because of incorrect pump shaft position.
	There is resonance in the installation.
	There are foreign bodies in the pump.

^{*} In twin-head pump installations, the backup pump often rotates slowly.

29. Megging



Megging of an installation incorporating MLE motors is not allowed, as the built-in electronics may be damaged.

30. Technical data, single-phase motors

30.1 Supply voltage

• 1 x 200-240 V - 10 %/+ 10 %, 60 Hz, PE.

Confirm that the supply voltage and frequency correspond to the values stated on the nameplate.

Recommended fuse size

Motor size [hp (kW)]	Min. [A]	Max. [A]
0.33 - 1.0 (0.25 - 0.75)	6	10
1.5 - 2.0 (1.1 - 1.5)	10	16

You can use standard as well as quick-blow or slow-blow fuses.

30.2 Leakage current

Ground leakage current less than 3.5 mA, AC.

Ground leakage current less than 10 mA, DC.

The leakage currents are measured in accordance with EN 61800-5-1:2007.

31. Technical data, three-phase motors

31.1 Supply voltage

• 3 x 440-480 V - 10 %/+ 10 %, 60 Hz, PE.

Check that the supply voltage and frequency correspond to the values stated on the nameplate.

Recommended fuse size

Motor size [hp (kW)]	Min. [A]	Max. [A]
0.33 - 1.5 (0.25 - 1.1)	6	6
2.0 (1.5)	6	10
3.0 (2.2)	6	16

You can use standard as well as quick-blow or slow-blow fuses.

• 3 x 200-240 V - 10 %/+ 10 %, 60 Hz, PE

Motor size	Minimum	Maximum
[hp (kW)]	[A]	[A]
1.5 (1.1)	10	20
2.0 (1.5)	10	20
3.0 (2.2)	13	35

You can use standard as well as quick-blow or slow-blow fuses.

31.2 Leakage current, AC

- 3 x 440-480 V 10 %/+ 10 %, 60 Hz, PE
- 3 x 200-240 V 10 %/+ 10 %, 60 Hz, PE.

Speed [min ⁻¹]	Power [hp] ([kW])	Power supply voltage [V]	Leakage current [mA]
1400-2000	0.33 - 2.0	≤ 400	< 3.5
1450-2200	(0.25 - 1.5)	> 400	< 5
2900-4000	0.33 - 3.0	≤ 400	< 3.5
2900-4000	(0.25 - 2.2)	> 400	< 5
4000-5900	0.33 - 3.0	≤ 400	< 3.5
4000-3900	(0.25 - 2.2)	> 400	< 5

The leakage currents are measured without any load on the shaft and in accordance with EN 61800-5-1:2007.

32. Inputs and outputs

Ground reference (GND)

All voltages refer to GND.

All currents return to GND.

Absolute maximum voltage and current limits

Exceeding the following electrical limits may result in severely reduced operating reliability and motor life:

Relay 1:

Maximum contact load: 250 VAC, 2 A or 30 VDC, 2 A.

Relay 2:

Maximum contact load: 30 VDC, 2 A.

GENI terminals: -5.5 to 9.0 VDC or less than 25 mADC.

Other input and output terminals: -0.5 to 26 VDC or less than 15

mADC.

Digital inputs, DI

Internal pull-up current greater than 10 mA at V_i equal to 0 VDC. Internal pull-up to 5 VDC; current less for V_i greater than 5 VDC.

Certain low logic level: V_i less than 1.5 VDC. Certain high logic level: V_i greater than 3.0 VDC.

Hysteresis: No.

Screened cable: 20-16 AWG (0.5 - 1.5 mm²). Maximum cable length: 1640 ft (500 m)

Open-collector digital outputs, OC

Current sinking capability: 75 mADC, no current sourcing.

Load types: Resistive or/and inductive.

Low-state output voltage at 75 mADC: Maximum 1.2 VDC. Low-state output voltage at 10 mADC: Maximum 0.6 VDC.

Overcurrent protection: Yes.

Screened cable: 20-16 AWG (0.5 - 1.5 mm²). Maximum cable length: 1640 ft (500 m)

Analog inputs, Al

Voltage signal ranges:

- 0.5 3.5 VDC, AL AU.
- 0-5 VDC, AU.
- 0-10 VDC, AU.

Voltage signal: R_i greater than 100 k Ω at 77 °F (+25 °C).

Leak currents may occur at high operating temperatures. Keep the source impedance low.

Current signal ranges:

- 0-20 mADC, AU.
- 4-20 mADC, AL AU.

Current signal: R_i is equal to 292 Ω .

Current overload protection: Yes. Change to voltage signal. Measurement tolerance: - 0/+ 3 % of full scale (maximum-point

coverage).

Screened cable: 20-16 AWG (0.5 - 1.5 $\mathrm{mm^2}$).

Maximum cable length: 1640 ft (500 m), excl. potentiometer.

Potentiometer connected to +5 V, GND, any AI:

Use maximum 10 k Ω .

Maximum cable length: 328 ft (100 m).

Analog output, AO

Current sourcing capability only.

Voltage signal:

- Range: 0-10 VDC.
- Minimum load between AO and GND: 1 kΩ.
- Short-circuit protection: Yes.

Current signal:

- Ranges: 0-20 and 4-20 mADC.
- Maximum load between AO and GND: 500 Ω.
- Open-circuit protection: Yes.

Tolerance: - 0/+ 4 % of full scale, maximum-point coverage.

Screened cable: 20-16 AWG (0.5 - 1.5 mm²). Maximum cable length: 1640 ft (500 m)

Pt100/1000 inputs, PT

Temperature range:

- Minimum -50 °C. 80 Ω / 803 Ω.
- Maximum 204 °C. 177 Ω / 1773 Ω.

Measurement tolerance: ± 2.7 °F (1.5 °C).

Measurement resolution: less than 0.54 °F (0.3 °C).

Automatic range detection, Pt100 or Pt1000: Yes.

Sensor fault alarm: Yes.

Screened cable: 28-16 AWG (0.5 - 1.5 mm²).

Use Pt100 for short wires. Use Pt1000 for long wires.

LiqTec sensor inputs

Use Grundfos LiqTec sensor only.

Screened cable: 28-16 AWG (0.5 - 1.5 mm²). Grundfos Digital Sensor input and output, GDS*

Use Grundfos Digital Sensor only.

* Not applicable for TPE2, TPE2 D pumps. The built-in sensor for TPE3, TPE3 D pumps is connected to this input.

Power supplies

+5 V:

- Output voltage: 5 VDC 5 %/+ 5 %.
- · Maximum current: 50 mADC, sourcing only.
- Overload protection: Yes.

+24 V:

- Output voltage: 24 VDC 5 %/+ 5 %.
- · Maximum current: 60 mADC, sourcing only.
- Overload protection: Yes.

Digital outputs, relays

Potential-free changeover contacts.

Minimum contact load when in use: 5 VDC, 10 mA. Screened cable: 28-12 AWG (0.5 - 2.5 mm²).

Maximum cable length: 1640 ft (500 m)

Bus input

Grundfos GENIbus protocol, RS-485.

Screened 3-core cable: 28-16 AWG (0.5 - 1.5 mm²).

Maximum cable length: 1640 ft (500 m)

33. Other technical data

EMC (electromagnetic compatibility)

Standard used: EN 61800-3.

The table below shows the emission category of the motor.

C1 fulfils the requirements for residential areas.

Matanalas	Emission category		
Motor size — [hp] ([kW])	1450-2000 min ⁻¹	2900-4000 min ⁻¹ 4000-5900 min ⁻¹	
0.33 (0.25)	C1	C1	
0.50 (0.37)	C1	C1	
0.74 (0.55)	C1	C1	
1.0 (0.75)	C1	C1	
1.5 (1.1)	C1	C1	
2.0 (1.5)	C1	C1	
3.0 (2.2)	C1	C1	

Enclosure class

Standard: IP55 (IEC 34-5). Optional: IP66 (IEC 34-5).

Insulation class

F (IEC 85).

Standby power consumption

5-10 W.

Cable entries

Motor size [hp] ([kW])	Number and size of cable entries	
0.33 - 3.0	4 x M20	
(0.25 - 2.2)	4 X IVIZU	

33.1 Torques

Terminal	Thread size	Max. torque [lbf-ft (Nm)]
L1, L2, L3, L, N	M4	1.73 (2.35)
NC, C1, C2, NO	M2.5	0.4 (0.5)
1 to 26 and A, Y, B	M2	0.4 (0.5)

33.2 Sound pressure level

Pump type	Sound pressure level ISO 3743 [dB(A)]
TPE2/TPE3 32-80	55
TPE2/TPE3 32-120	60
TPE2/TPE3 32-150	65
TPE2/TPE3 32-180	66
TPE2/TPE3 32-200	66
TPE2/TPE3 40-80	52
TPE2/TPE3 40-120	59
TPE2/TPE3 40-150	60
TPE2/TPE3 40-180	63
TPE2/TPE3 40-200	65
TPE2/TPE3 40-240	66
TPE2/TPE3 50-60	48
TPE2/TPE3 50-80	56
TPE2/TPE3 50-120	60
TPE2/TPE3 50-150	60
TPE2/TPE3 50-180	63
TPE2/TPE3 50-200	64
TPE2/TPE3 50-240	66
TPE2/TPE3 65-60	44
TPE2/TPE3 65-80	51
TPE2/TPE3 65-120	59
TPE2/TPE3 65-150	60
TPE2/TPE3 65-180	62
TPE2/TPE3 65-200	62
TPE2/TPE3 80-40	43
TPE2/TPE3 80-110	53
TPE2/TPE3 80-120	53
TPE2/TPE3 80-150	62
TPE2/TPE3 80-180	64
TPE2/TPE3 100-40	43
TPE2/TPE3 100-120	53
TPE2/TPE3 100-150	62
TPE2/TPE3 100-180	64

•	Function is enabled.
0	Function is disabled.
-	Function is not available.

Settings	TPE3, TPE3 D	TPE2, TPE2 D
Setpoint	"Auto"	67 %
Operating mode	Normal	Normal
Control mode	"AUTOADAPT"	Const. curve
Date and time	•	•
"FLOWLIMIT"	•	-
Automatic Night Setback	0	-
Temperature influence	•	-
"Buttons on product"	•	•
"Controller" ("Controller settings")		
"T _i "	1.0	0.5
"K _p "	8.0	0.5
Operating range		
"Min."	25 %	25 %
 "Max."	100 %	100 %
"Ramps"	0	0
"Ramp-up"	1 second	1 second
 "Ramp-down"	3 seconds	3 seconds
"Number" (Pump number)	1	1
"Radio communication"	•	•
"Analog input 1"	O	0
"Analog input 2"	O	O
"Analog input 3"	O	0
Built-in Grundfos sensor	•	-
"Grundfos differential pressure sensor"	"Feedback sensor"	-
"Grundfos temperature sensor" ⁴⁾	0	
"Pt100/1000 input 1"	O/ Other function, liquid temperature 4)	O
"Pt100/1000 input 2"	0	0
"Digital input 1"	0	0
"Digital input 2"	O	O
"Digital in/output 3"	0	0
"Digital in/output 4"	0	0
"Pulse flowmeter"	0	0
"Predefined setpoints"	0	0
Analog output	0	O
External setpoint function	0	0
"Signal relay 1"	0	0
"Signal relay 2"	0	0
Limit 1 exceeded	O	0
Limit 2 exceeded	0	0
"Standstill heating"	0	0
Motor bearing monitoring	0	О

Settings	TPE3, TPE3 D	TPE2, TPE2 D
"Pump name"	Grundfos	Grundfos
"Connection code"	-	-
"Unit configuration"	SI	SI

⁴⁾ Some pumps are fitted with a Grundfos temperature sensor and some pumps are fitted with an external Pt100/1000 temperature sensor.

Related information

16.6 Control mode

16.23 Limit-exceeded function

35. Disposing of the product

This product or parts of it must be disposed of in an environmentally sound way.

- 1. Use the public or private waste collection service.
- 2. If this is not possible, contact the nearest Grundfos company or service workshop.



The crossed-out wheelie bin symbol on a product means that it must be disposed of separately from household waste. When a product marked with this symbol reaches its end of life, take it to a collection point designated by the local waste disposal authorities. The separate collection and recycling of such products will help protect the environment and human health.

See also end-of-life information at www.grundfos.com/product-recycling.

1. Limited consumer warranty

This Limited Warranty is provided for Consumer Products sold in the United States only and applies to Consumer Transactions as defined in and applicable under the Magnusson-Moss Warranty Act and any other applicable Federal and/or State laws. In case of non-Consumer Products, please refer to Grundfos' warranty terms defined in clause 10 of Grundfos US Terms and Conditions of Sale of Product and Services available at https://www.grundfos.com/legal/grundfos-customer-terms/usa-grundfos-general-terms-for-sales-of-products-and-services

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

New products manufactured by Grundfos are warranted to the original purchaser only and are to be free from defects in design, material and workmanship under normal use and service for no greater than a period of thirty (30) months from the date of manufacture which is set forth on the product's nameplate and on the product's packaging or the minimum period required by the applicable State law. For New Jersey, the applicable period is one year from the date of purchase.

The warranty period for replacement products, parts and components expires thirty (30) months from the original date of manufacture of the product originally purchased, unless a longer period is required under the applicable State law. For New Jersey, the warranty period for replacement products, parts and components expires one year from the original date of purchase of the product, not the date of replacement. Products sold by Grundfos that are manufactured by others are not covered by this warranty.

Note that when purchasing a Grundfos product online, it is important to check the date of manufacture and the duration of the warranty with the seller as the product might no longer be covered under this Limited Warranty.

When a product is subject to this Limited Warranty a purchaser should contact the seller from which it purchased the product to make a claim.

If the seller of a product is no longer in business, the purchaser should contact a Grundfos Authorized Service Partner, which can be found at www.grundfos.com/us under > Support > Contact Service.

As part of making a claim, a purchaser shall return a defective product at the purchaser's cost, to the extent allowed by applicable law, along with proof of purchase and an explanation of the defect, date the defect occurred and circumstances surrounding the defect. For New Jersey there is no prohibition on returning a defective product at a purchaser's cost. If Grundfos is required by applicable State law to pay for the cost of shipment under applicable State law, then a purchaser should contact a Grundfos Authorized Service Partner to arrange for shipment. A purchaser also needs to promptly respond to Grundfos as to any inquiries regarding a warranty claim.

Grundfos' liability under this Limited Warranty to purchaser is limited to the repair or replacement of a product (at Grundfos' decision) that is the sole and exclusive remedy for purchaser to the extent permissible by applicable law. For New Jersey this limitation is permissible.

This warranty does not cover the following: ordinary wear and tear; use of a product for applications for which it is not intended; use of a product in an unsuitable environment; modifications, alterations or repair undertaken by anyone not acting with Grundfos' written authorization; failure to follow Grundfos' instructions, operations manuals, any other guidelines or good industry practice; use of faulty or inadequate ancillary equipment in combination with a product; application of spare or replacement parts not provided or authorized by Grundfos; accidental or intentional damage or misuse of a product.

The time period for making a claim under the implied warranty of merchantability and implied warranty of fitness are limited to the same time period as provided by this warranty to the extent permissible by applicable law. For residents of New Jersey, this limitation is permissible, but note that some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Grundfos shall not be liable for any incidental and consequential damages in connection with a product to the extent permissible by applicable law. For residents of New Jersey, this limitation is permissible, but note that some states do not allow limitations of incidental or consequential damages, so the above limitation may not apply to you.

2. Garantía limitada del consumidor

Esta garantía limitada se proporciona únicamente para los productos de consumo vendidos en los Estados Unidos y es aplicable a las transacciones de consumo tal y como se define en y resulta aplicable en virtud de la ley de Garantías Magnusson-Moss y cualquier otra legislación federal y/o estatal aplicable. Para el caso de productos que no sean de consumo, consulte los términos de la garantía de Grundfos definidos en la cláusula 10 de los términos y condiciones de venta de productos y servicios de Grundfos para los EE. UU., disponibles en https://www.grundfos.com/legal/grundfos-customer-terms/usa-grundfos-general-terms-for-sales-of-products-and-services.

Esta garantía limitada le confiere derechos legales específicos. Puede que también tenga otros derechos en virtud de su jurisdicción estatal.

Se garantiza únicamente al comprador original que los productos fabricados por Grundfos estarán libres de defectos de diseño, materiales y mano de obra en condiciones normales de uso y servicio durante un periodo no mayor a treinta (30) meses a partir de la fecha de fabricación que figura en la placa de datos del producto y en el empaque del mismo o el periodo mínimo exigido por la legislación estatal aplicable. Para Nueva Jersey, el periodo aplicable es de un año a partir de la fecha de compra.

El periodo de garantía para los productos, partes y componentes de repuesto vence a los treinta (30) meses contados a partir de la fecha de fabricación original del producto adquirido en primer lugar, a menos que la legislación estatal aplicable exija un periodo más largo. Para Nueva Jersey, el periodo de garantía de los productos, partes y componentes de repuesto vence un año contado a partir de la fecha original de compra del producto, no de la fecha de sustitución.

Los productos vendidos por Grundfos que sean producidos por otros fabricantes no están cubiertos por esta garantía.

Tenga en cuenta que, al comprar un producto Grundfos en línea, es importante revisar la fecha de fabricación y la duración de la garantía con el vendedor, ya que es posible que el producto ya no esté cubierto por esta garantía limitada.

Cuando un producto esté sujeto a esta garantía limitada, el comprador deberá ponerse en contacto con el vendedor al que haya comprado el producto para presentar una reclamación.

Si el vendedor de un producto ya no está en el negocio, el comprador debe ponerse en contacto con socio de servicio autorizado por Grundfos, que puede encontrar en la dirección www.grundfos.com/us, en la sección "Support" > "Contact Service".

Como parte de la presentación de una reclamación, el comprador deberá devolver el producto descompuesto a su costa, en la medida en la que lo permita la legislación aplicable, junto con el comprobante de compra y una explicación del defecto, la fecha en que este se haya producido y las circunstancias en torno al defecto. En Nueva Jersey no existe ninguna prohibición de devolver un producto descompuesto a costa del comprador. Si la legislación estatal aplicable obliga a Grundfos a hacerse cargo de los gastos de envío, el comprador deberá ponerse en contacto con un servicio técnico autorizado por Grundfos para organizar el envío. El comprador también debe responder con prontitud a Grundfos cualquier consulta relacionada con una reclamación de garantía.

La responsabilidad de Grundfos hacia el comprador en virtud de esta garantía limitada se limita a la reparación o sustitución de un producto (a decisión de Grundfos), que es el único y exclusivo remedio para el comprador en la medida permitida por la legislación aplicable. Para Nueva Jersey, esta limitación resulta permisible.

Esta garantía no cubre lo siguiente: el desgaste ordinario; el uso de un producto para aplicaciones para las que no está diseñado; el uso de un producto en un entorno inadecuado; las modificaciones, alteraciones o reparaciones realizadas por cualquier persona que no actúe con la autorización por escrito de Grundfos; el incumplimiento de las instrucciones, manuales de operación, cualquier otro lineamiento o las buenas prácticas industriales de Grundfos; el uso de equipos auxiliares descompuestos o inadecuados en combinación con un producto; el uso de repuestos o partes de sustitución no proporcionados ni autorizados por Grundfos; el daño accidental o deliberado o el uso indebido de un producto.

El periodo para presentar una reclamación en virtud de la garantía implícita de comerciabilidad y la garantía implícita de idoneidad se limita al mismo periodo previsto por esta garantía en la medida permitida por la legislación aplicable. Para los residentes de Nueva Jersey, esta limitación resulta permisible, si bien se debe tener en cuenta que algunos estados no permiten limitaciones en cuanto a la duración de una garantía implícita, por lo que la limitación anterior puede no resultar aplicable en su caso.

Grundfos no será responsable de ningún daño indirecto o consecuente en relación con un producto en la medida en la que lo permita la legislación aplicable. Para los residentes de Nueva Jersey, esta limitación resulta permisible, si bien debe tenerse en cuenta que algunos estados no permiten limitaciones en cuanto a daños indirectos o consecuentes, por lo que la limitación anterior puede no resultar aplicable en su caso.

Limited manufacturer's warranty

1. Limited manufacturer's warranty

This Limited Manufacturer's Warranty outlines applicable coverage and claims procedures for the pumps manufactured by Grundfos (the "Product").

This Limited Manufacturer's Warranty is provided for consumer products sold and used in Canada only and applies to consumer transactions as defined in the applicable provincial and territorial laws. In case of non-consumer products, please refer to Grundfos' warranty terms defined in clause 10 of Grundfos Canada Terms and Conditions of Sale of Product and Services available at: https://www.grundfos.com/ca/legal/general-terms-and-conditions-of-sales-and-delivery

This Limited Manufacturer's Warranty provides specific rights and limitations. Some of the limitations may not apply to you, and you may also have other rights that vary from province to province.

Scope of the Limited Manufacturer's Warranty

Subject to the following warranty terms and conditions, Grundfos Canada Inc. of 2941 Brighton Rd, Oakville, ON L6H 6C9, Canada ("Grundfos"), warrants to the original consumer (the "Purchaser") that the new Product manufactured by Grundfos is free from defects in design, material and workmanship under normal use and service for a period of twenty-four (24) months from the date of retail purchase but no greater than a period of thirty (30) months from the date of manufacture which is set forth on the Product's nameplate and on the Product's packaging (the "Warranty Period").

Note that when purchasing a Grundfos Product online, it is important to check the date of manufacture and the duration of the warranty with the seller as the Product might no longer be covered under this Limited Manufacturer's Warranty.

This Limited Manufacturer's Warranty applies exclusively to a new Grundfos Product sold and used in Canada. This Limited Manufacturer's Warranty does not apply to any Product sold "as is" or "sales final". This Limited Manufacturer's Warranty is not transferrable by the original Purchaser. Products sold by Grundfos that are manufactured by others are not covered by this warranty.

The sole and exclusive remedy under this Limited Manufacturer's Warranty is the repair or, at the discretion of Grundfos, the replacement of the Product, as set out below. Defects or damages are not covered by the Limited Manufacturer's Warranty if they are due to:

- · ordinary wear and tear;
- · use of the Product for an application for which it is not intended;
- installation of the Product in an environment not suitable for the Product;
- any modification, alteration or repair of the Product undertaken by the Purchaser or a third party (not acting on Grundfos' behalf);
- failure to follow Grundfos' instructions, including in the installation manual, operation manual, maintenance manual or service manual;
- installation, commissioning, operation (including the use of the Product or any Grundfos product outside its specifications) or maintenance
 of the Product other than in accordance with Grundfos installation manual, operation manual, maintenance manual or service manual or
 with good industry practice;
- · use of faulty or inadequate ancillary equipment in combination with the Product;
- the application of spare parts of poor quality (excluding the application of any Grundfos original spare parts);
- · accidental or intentional damage or misuse of the Products or services by the Purchaser or a third party (not acting on Grundfos' behalf); or
- the non-compliance of the Purchaser or of the Purchaser's own products with applicable law and regulation.

How to get service under the Limited Manufacturer's Warranty:

When a Product is subject to this Limited Manufacturer's Warranty, the Purchaser should contact the seller from which it purchased the Product to make a claim within 24 months from the date of retail purchase but no later than thirty (30) months from the date of manufacture which is set forth on the Product's nameplate and on the Product's packaging (the "Warranty Notification Period").

If the seller of a Product is no longer in business, the Purchaser should contact Grundfos Service at www.grundfos.com/us under Support > Contact Service.

To exercise the rights under this Limited Manufacturer's Warranty, the Purchaser shall return a defective Product at the Purchaser's cost, to the extent allowed by applicable law, along with proof of purchase and an explanation of the defect, date the defect occurred and circumstances surrounding the defect.

The Purchaser is responsible for any expenses for dismounting and mounting the Product and for any and costs related to removal, reinstallation, transportation, and insurance. If Grundfos is required by applicable provincial or territorial law to pay for the cost of transportation, then the Purchaser should contact Grundfos Service Partner to arrange for shipment. The Purchaser also needs to promptly respond to Grundfos as to any inquiries regarding a warranty claim.

Unless requested by Grundfos, the Product may not be disassembled prior to remedy. Any failure to comply herewith will render this Limited Manufacturer's Warranty void.

Grundfos will either arrange the repair of the defective Product under this Limited Manufacturer's Warranty or, at Grundfos' option, provide the Purchaser with a replacement of the defective Product. The replacement unit can be new or remanufactured.

To the extent permissible by applicable law, Grundfos shall not be liable for any incidental and consequential damages or losses of any kind whatsoever arising under, relating to or in connection with the Product, use of the Product or the inability to use the Product.

2. Garantie limitée du fabricant

Cette garantie limitée du fabricant décrit la couverture applicable et les procédures de réclamation pour les pompes fabriquées par Grundfos (ci-après le « Produit »).

Cette garantie limitée du fabricant est fournie pour les produits de consommation vendus et utilisés au Canada uniquement et s'applique aux transactions de consommateurs telles que définies dans les lois provinciales et territoriales applicables. Dans le cas de produits non destinés aux consommateurs, se référer aux conditions de garantie de Grundfos définies à l'article 10 des Conditions générales de vente des produits et services de Grundfos Canada, qui sont disponibles à l'adresse suivante : https://www.grundfos.com/ca/fr/legal/general-terms-and-conditions-of-sales-and-delivery

Cette garantie limitée du fabricant prévoit des droits et des limitations spécifiques. Certaines des limitations peuvent ne pas s'appliquer à vous, et vous pouvez également bénéficier d'autres droits qui varient d'une province à l'autre.

Champ d'application de la garantie limitée du fabricant

Sous réserve des conditions générales de garantie suivantes, Grundfos Canada Inc., dont le siège social est situé au 2941, Brighton Rd, Oakville, ON L6H 6C9, Canada (ci-après « Grundfos »), garantit au consommateur initial (ci-après « l'Acheteur ») que le nouveau Produit fabriqué par Grundfos est exempt de défauts de conception, de matériaux et de fabrication dans des conditions normales d'utilisation et d'entretien pendant une période de vingt-quatre (24) mois à compter de la date d'achat au détail, mais pas plus de trente (30) mois à compter de la date de fabrication indiquée sur la plaque signalétique et sur l'emballage du Produit (« Période de garantie »).

Lors de l'achat d'un Produit Grundfos en ligne, il est important de vérifier la date de fabrication et la durée de la garantie auprès du vendeur, car le Produit pourrait ne plus être couvert par cette garantie limitée du fabricant.

Cette garantie limitée du fabricant s'applique exclusivement à un Produit Grundfos neuf vendu et utilisé au Canada. Cette garantie limitée du fabricant ne s'applique pas aux Produits vendus « en l'état » ou « vente finale ». La présente garantie limitée du fabricant n'est pas transférable par l'Acheteur initial. Les produits vendus par Grundfos qui sont fabriqués par des tiers ne sont pas couverts par cette garantie.

Le seul et unique recours dans le cadre de cette garantie limitée du fabricant est la réparation ou, à la discrétion de Grundfos, le remplacement du Produit, comme indiqué ci-dessous. Les défauts ou dommages ne sont pas couverts par la garantie limitée du fabricant s'ils sont dus à :

- l'usure normale ;
- l'utilisation du Produit pour une application pour laquelle il n'est pas prévu ;
- l'installation du Produit dans un environnement non adapté au Produit ;
- toute modification, altération ou réparation du Produit entreprise par l'Acheteur ou un tiers (n'agissant pas pour le compte de Grundfos);
- · la non-observation des instructions de Grundfos, y compris dans les notices d'installation, d'utilisation, de maintenance ou d'entretien ;
- l'installation, la mise en service, l'utilisation (y compris l'utilisation du Produit ou de tout produit Grundfos en dehors de ses spécifications) ou l'entretien du Produit autrement que conformément aux notices d'installation, d'utilisation, de maintenance ou d'entretien Grundfos ou aux bonnes pratiques de l'industrie;
- l'utilisation d'un équipement auxiliaire défectueux ou inadéquat en combinaison avec le Produit ;
- l'utilisation de pièces de rechange de mauvaise qualité (à l'exclusion de l'utilisation de pièces de rechange d'origine Grundfos) ;
- tout dommage accidentel ou intentionnel ou toute mauvaise utilisation des Produits ou des services par l'Acheteur ou un tiers (n'agissant pas pour le compte de Grundfos) ; ou
- · la non-conformité de l'Acheteur ou de ses propres produits aux lois et règlements applicables.

Procédure à suivre pour bénéficier d'un service dans le cadre de la garantie limitée du fabricant :

Lorsqu'un Produit est soumis à la présente garantie limitée du fabricant, l'Acheteur doit contacter le vendeur auprès duquel il a acheté le produit pour faire une réclamation dans les 24 mois suivant la date d'achat au détail, mais au plus tard trente (30) mois à compter de la date de fabrication indiquée sur la plaque signalétique du Produit et sur l'emballage du Produit (« Période de notification de garantie »).

Si le vendeur d'un Produit n'est plus en activité, l'Acheteur doit contacter le service Grundfos à l'adresse www.grundfos.com/us sous Support > Contact Service.

Pour exercer les droits prévus par la présente garantie limitée du fabricant, l'Acheteur doit renvoyer le Produit défectueux à ses frais, dans la mesure où la loi applicable le permet, accompagné de la preuve d'achat et d'une explication du défaut, de la date à laquelle le défaut s'est produit et des circonstances entourant le défaut.

L'Acheteur est responsable de tous les frais de démontage et de montage du Produit et de tous les frais liés à l'enlèvement, à la réinstallation, au transport et à l'assurance. Si Grundfos est tenu par la loi provinciale ou territoriale applicable de payer les frais de transport, l'Acheteur doit contacter le partenaire de service Grundfos pour organiser l'expédition. L'Acheteur doit également répondre rapidement à Grundfos pour toute demande concernant une réclamation au titre de la garantie.

Sauf demande de Grundfos, le Produit ne doit pas être démonté avant d'être remis en état. Tout manquement à ces dispositions entraînera l'annulation de la présente garantie limitée du fabricant.

Grundfos procédera à la réparation du Produit défectueux dans le cadre de cette garantie limitée du fabricant ou, à la convenance de Grundfos, fournira à l'Acheteur un produit de remplacement du Produit défectueux. L'unité de remplacement peut être neuve ou refabriquée.

Dans la mesure autorisée par la loi applicable, Grundfos ne sera pas responsable des dommages accessoires et indirects ou des pertes de quelque nature que ce soit découlant de, liés à ou en rapport avec le Produit, l'utilisation du Produit ou l'incapacité d'utiliser le Produit.

U.S.A.

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Revision Info Last revised on 05-2024

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ECM: 1423163

